

## Health and Safety Policy

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# HEALTH AND SAFETY POLICY

#### CONTENTS

**SECTION 1: GENERAL POLICY STATEMENT** 

#### **SECTION 2: ORGANISATION & RESPONSIBILITIES**

2.0 (	Organisational	Structure

- 2.1 City Clerk
- 2.2 Senior Management
- 2.3 Facilities Manager
- 2.4 Health and Safety Consultant
- 2.5 Managers
- 2.6 Contractors
- 2.7 Employees
- 2.8 Appointed Fire Wardens
- 2.9 Appointed Persons for First Aid
- 2.10 Health and Safety Support Advisor

#### **SECTION 3: SAFETY ARRANGEMENTS AND PROCEDURES**

- 3.1 Accident Prevention
- 3.2 Accident Reporting
- 3.3 Accident Investigation
- 3.4 Asbestos in the Workplace
- 3.5 Communication and Consultation
- 3.6 Contractors and Visitors
- 3.7 Control of Substances Hazardous to Health (COSHH)
- 3.8 Coordinating Safety
- 3.9 Damage to plant and buildings or near-miss incidents
- 3.10 Display Screen Equipment
- 3.11 Driving and vehicle movements
- 3.12 Electricity
- 3.13 Electric Shock
- 3.14 Emergency Procedures and Fire Action
- 3.15 Environmental Management
- 3.16 Fire Prevention Measures
- 3.17 First Aid Facilities
- 3.18 Gas
- 3.19 Housekeeping (including food)
- 3.20 Inspections and audits
- 3.21 Instruction and Training
- 3.22 Legionella
- 3.23 Lone working
- 3.24 Manual Handling
- 3.25 Noise and vibration
- 3.26 Occupational Health and Employee Well-being

- 3.27 Personal Protection Equipment (PPE)
- 3.28 Risk Assessment and Hazard Identification
- 3.29 Shared Offices or Work Area Accommodation
- 3.30 Work Equipment (including lifting devices)
- 3.31 Working at Heights
- 3.32 Ladders

#### **SECTION 1: GENERAL POLICY STATEMENT**

The Council is committed to ensuring, so far as is reasonably practicable, the health, safety and welfare of all employees and those that may be affected by our activities including the general public. The policy has been created in consultation with the Trade Unions and is supported by both management and those Trade Unions.

It is therefore our duty to seek continual improvement in our health and safety and minimise the risks to people by implementing an effective Health and Safety Policy, supervising and monitoring performance and measuring outcomes to ensure that there are progressive improvements in Health and Safety performance and management systems.

The Council will promote a positive Health and Safety culture by organising effective methods of implementing and maintaining control; improving communication and consultation between individuals and groups; and will ensure the competence of all employees whether newly appointed or transferred to new jobs and or departments.

Resources (including time, manpower and money) will be provided to ensure that:

- (a) the provision and maintenance of plant and systems of work that are, so far as is reasonably practicable, safe and without risks to health;
- (b) arrangements for ensuring, so far as is reasonably practicable, safety and absence of risks to health in connection with the use, handling, storage and transport of articles and substances;
- (c) the provision of such information, instruction, training and supervision as is necessary to ensure, so far as is reasonably practicable, the health and safety at work of our employees;
- (d) so far as is reasonably practicable as regards any place of work under our control, the maintenance of it in a condition that is safe and without risks to health and the provision and maintenance of means of access to and egress from it that are safe and without such risks;
- (e) the provision and maintenance of a working environment for our employees that is, so far as is reasonably practicable, safe, without risks to health, and adequate as regards facilities and arrangements for their welfare at work.

Competent people will be appointed to assist us in meeting our statutory duties including, where appropriate, specialists from outside the organisation.

Every employee has a legal obligation to co-operate with us to enable all statutory duties to be complied with and to take reasonable care for their own health and safety and for the safety of other people who may be affected by their acts or omissions. The successful implementation of this policy requires total commitment from all levels of employee.

This policy will be regularly monitored by the City Clerk to ensure that the objectives are achieved and it will be reviewed and revised in the light of legislative or organisational changes. Any such changes will be made known to employees.

Signed	Date:

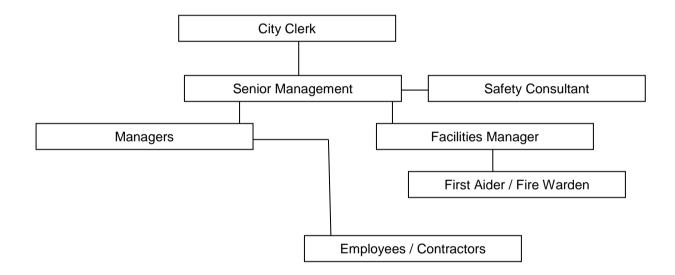
#### **SECTION 2: ORGANISATION & RESPONSIBILITIES**

Safety is the concern of everyone, management and employees at all levels.

The Council is ultimately responsible for the health, safety and welfare of all Council employees and for the health and safety of visitors to Council establishments or others who may be affected by Council's activities.

This responsibility is exercised on its behalf by the City Clerk aided by the Senior Management Team. They, along with external Health and Safety assistance as required, and other members of staff, will assist in the implementation of the Health and Safety Policy.

## 2 Organisational Structure for Health & Safety



## 2.1 City Clerk

- a) The City Clerk is responsible for the implementation of Council policy. The City Clerk is directly accountable to the Council and acts as its local representative.
- b) The City Clerk cannot delegate or devolve this accountability but in order to discharge responsibilities effectively he/she may delegate duties and authority to senior members of the management team.
- c) The City Clerk is responsible for:
  - 1. the development of the Council's health and safety policy.
  - 2. co-ordinating health and safety matters throughout the Council by implementation of a strategic safety management system.
  - providing financial resources and include in the annual budget adequate provision for any necessary expenditure on premises, equipment and or training.
  - 4. monitoring the auditing and inspection of the performance of all SCC establishments to ensure good health & safety practice.
  - 5. instigating an investigation and report, if required, to the enforcement authorities any accidents and incidents as required under RIDDOR.

## 2.2 Senior Management

It is the responsibility of Senior Management:

- a) to ensure that the organisation and arrangements for meeting the Council's Health and Safety policy are effectively implemented.
- b) to assist with the co-ordination of health and safety matters throughout the Council by implementation of a strategic safety management system.
- c) to ensure that financial resources are include in their annual budget provision for any necessary expenditure on premises, equipment and or training.
- d) to demonstrate by example safe and healthy working practices and to encourage such practices by all employees and contractors.
- e) where and when appropriate to bring the Council's Health and Safety policy to the notice of external organisations and or contractors.
- to consult with unions and employees to improve the Council's health and safety performance.

- g) to provide adequate training, information, instruction and supervision to ensure that work is conducted safely.
- to take immediate and appropriate steps to investigate and rectify any risks to health and safety arising from the work activity including accidents and near misses.
- to understand that there is are additional duty of care to ensure the safety of young person's at work, pregnant and breast-feeding staff and those with a temporary or permanent physical or mental disability.

## 2.3 Facilities Manager

It is the responsibility of the Facilities Manager:

- a) To compile and maintain with the assistance of others an 'Active Plant and Equipment Schedule' for the purposes of risk assessments and portable appliance testing of electrical equipment.
- b) To compile and maintain with the assistance of others an 'Active in Use Chemical Schedule' for the purposes of COSHH assessments.
- c) To arrange for the necessary statutory inspections of plant and equipment such as forklift trucks and compressors etc. and maintain records of these inspections.
- d) To ensure that the redundant and waste materials produced by the Council's processes are disposed of in the correct manner and that records are kept showing a proper waste control strategy.
- e) To assess the need for and display appropriate notices, documents and safety signs as a means of keeping employees informed and to meet statutory requirements.

## 2.4 Health and Safety Consultant

The Health & Safety Consultant will:

- a) assist the Senior Management Team with monitoring the Health and Safety Programme.
- b) monitor the effectiveness of the implementation of the Health and Safety Policy.
- c) report to the Senior Management concerns relating to Health and Safety matters, making recommendations as necessary.
- d) assist in investigating all accidents and dangerous occurrences, as directed by the City Clerk and recommend corrective action as necessary.
- e) assist when required, in inspecting all new plant, buildings and equipment for

potential hazards.

- f) undertake reviews under for example 'The Control of Substances Hazardous to Health Regulations', 'The Management of Health and Safety at Work Regulations' and other Regulations appropriate, calling in experts in specific fields as necessary.
- g) prepare, regularly review and update the Council's Health and Safety policy and to bring the policy and any changes and amendments to the notice of the City Clerk.
- h) provide advice and guidance on the health and safety content of job descriptions, job training programmes and safe systems of work.
- i) assist in the provision of adequate training, information, instruction and supervision to ensure that work is conducted safely.

## 2.5 Managers

Managers are responsible for ensuring that the safety policy is implemented in the areas over which they have control. They must monitor and supervise the workplace to ensure that statutory legal compliance and safe conditions are maintained and where risks are identified that these are rectified, so far as is reasonably practicable.

Duties include the following:

- a) ensuring that employees, contractors and visitors are aware of safety procedures including the completing of risk assessments.
- b) undertaking periodic inspections of the workplace under your control.
- c) establishing that all equipment, plant and substances used are suitable for the task and are kept in good working condition; this includes the regular maintenance and servicing of equipment.
- d) assisting in the identification of the appropriate Health and Safety training needs of employees.
- e) bringing to the prompt attention of the Senior Management any health and safety issues that require attention.
- f) ensuring that all accidents and "near misses" are properly recorded and reported and that an investigation is carried out to determine causation factors.
- g) maintaining safe access to and egress from the workplace at all times.
- h) consult with employees on health and safety matters.
- i) notifying the employees at the earliest opportunity for bringing into use and or change to any substance or item of equipment used in the course of their work as identified by

the relevant risk assessment and safety method statement.

- j) assist in the carrying out of assessments of the risks involved in the use of any equipment or substance used and then bring to the notice of the employees concerned a system or procedure to be followed to minimise the degree of risk.
- k) understands that there is are additional duty of care to ensure the safety of young person's at work, pregnant and breast-feeding staff and those with a temporary or permanent physical or mental disability.

#### 2.6 Contractors

- a) All contractors will be expected to comply with this policy for Health, Safety and Welfare whilst work is carried out on behalf of the Council.
- b) All work must be carried out in accordance with the relevant statutory provisions and taking into account the safety of others on the premises and the general public.
- c) All plant or equipment brought onto the premises by sub-contractors must be safe and in good working condition, fitted with any necessary guards and safety devices and with any necessary certificates available for checking. Information and assessment on noise levels of plant, equipment or operations to be carried out by the sub-contractor must be provided to the Council before work commences.
- d) Power tools or electrical equipment of greater than 110 volts may be brought onto the premises only if they are used in conjunction with a Residual Current Device (RCD). All transformers, generators, extension leads, plugs and sockets must be to latest British Standards for industrial use and in good condition.
- e) Any injury sustained or damage caused by sub-contractors' employees whilst on the Council's premises must be reported immediately to the Facilities Management Department.
- f) Sub-contractors are particularly asked to note that workplaces must be kept tidy and all debris, waste materials, etc. cleared as work proceeds.
- g) All operatives, sub-contractors, visitors, etc. on Council premises will wear appropriate personal protective equipment at all times where there is a foreseeable risk of injury. Signs erected that safety equipment is to be worn must be complied with by sub-contractor personnel.

#### 2.7 Employee

All employees must:

a) take reasonable care of their health and safety.

- b) consider the safety of any other persons who may be affected by their acts or omissions.
- c) work in accordance with the information and training provided.
- d) refrain from intentionally misusing or recklessly interfering with anything that has been provided for health and safety reasons or purpose.
- e) report any hazardous defects in plant and equipment, or shortcomings in the existing safety arrangements, to a responsible person without delay.
- f) not undertake any task for which authorisation and/or training has not been given.
- g) co-operate with management in all matters of accident prevention, reporting and investigation.
- h) put forward any suggestions and ideas for the improvement of health and safety activities and any recommendations for eliminating or minimising hazards in the workplace.
- i) seek advice or assistance on any matters related to health and safety from their Manager.

## 2.8 Appointed Persons for Fire Wardens

- a) To supervise the orderly evacuation and assembly of employees and visitors.
- b) To continually observe the standard of housekeeping in relation to fire hazards and ensure that employees remove any hazards in their workstation area. Ensure fire extinguishers and fire exits are not obstructed.
- c) In conjunction with the Facilities Manager, arrange for the replacement of any used, damaged or missing fire extinguishers as soon as known.
- d) To attend training courses as required by the Council or statutory regulations.

## 2.9 Appointed Persons for First Aid

- a) To attend to any employee or visitor requiring first aid.
- b) To ensure that the First Aid Equipment is as per stock lists and statutory requirements.
- c) To ensure that every accident they assist at is recorded accurately and completely in the Accident Book and where the incident requires i.e. the employee is off work for seven consecutive days or more, to report to the City Clerk for further reporting to the HSE under RIDDOR.

- d) To assist in the Council's Accident Investigation Reports.
- e) To attend first aid training as required by the Council and statutory authorities and to be re-examined from time to time to ensure that a valid and current certificate of competence is in existence.

## 2.10 Health and Safety Support Advisor

- a) Actively promoting, supporting and encouraging employees to engage in safety best practice
- b) Encouraging communication and discussion of all safety messages.
- c) Assist with the production of Display Screen Risk Assessments.
- d) Assist with the creation of risk assessments.
- e) Deliver tool box talks and safety related presentations.
- f) Assisting in the investigation of accidents and near misses and champion lessons learnt.

## SECTION 3: SAFETY ARRANGEMENTS AND PROCEDURES

#### 3.1 Accident Prevention

a) It is in the interest of all employees and part of their statutory obligation under the Management of Health and Safety at Work Regulations that possible unsafe practices and equipment are drawn to the attention of Senior Management so that a thorough investigation is made and any preventative measures are taken as soon as possible.

### 3.2 Accident Reporting

- a) If you sustain an injury whilst working on the Council's premises then you must report immediately to a First Aider or if unable to do so, get someone to contact a First Aider to come to you for any necessary treatment. The names and location of the First Aiders are posted around the Council's buildings.
- b) Any injuries to visitors or contractors whilst on the Council's premises must also be reported and entered in the accident book.

## 3.2.1 Action by a First Aider

- a) All accidents or near-miss situations, however minor, which occur on the Council's premises, must be reported to the City Clerk.
- b) Treat any injured person in accordance with the training received and current practice and to arrange if necessary, the calling of an ambulance or the referral to a doctor for further treatment.
- c) Fully complete an entry in the Accident Book.

## 3.3 Accident Investigation (Action by the City Clerk)

- a) All employees must assist in the investigation and completion of the Internal Accident Investigation Report Form.
- b) Complete, where applicable, the Statutory Accident Report Form (F 2508) in accordance with RIDDOR via the HSE's website.
- c) To complete a thorough investigation of the accident and report to the necessary authorities and promulgate any relevant safety information to the Council's employees.

## 3.4 Asbestos in the Workplace

- a) The Council will ensure that an assessment of the likelihood of asbestos containing materials in the fabric of the buildings it occupies or works in is undertaken in compliance with the Control of Asbestos Regulations 2012.
- b) Where asbestos is discovered an asbestos management program and register will be introduced and the results of the survey will be brought to employees and contractors' attention.
- c) Employees who work on or who may come into contact with asbestos will receive appropriate training and access to safe systems of work.

#### 3.5 Communication and Consultation

- a) The Council will arrange for all employees to attend meetings to discuss the Council's affairs, a section on health and safety issues will be included at each meeting.
   Written minutes of these meetings will be kept for future reference.
  - The following are examples / issues that could be discussed under the health and safety issues section:-
  - the introduction of any measure that may substantially affect the Health and Safety of employees,
  - the arrangements for appointing 'competent persons'
  - any Health and Safety information that must be provided to employees
  - the Health and Safety consequences of new technology to employees.

#### 3.6 Contractors and Visitors.

- a) All Contractors entering the premises must report to the Building Manager and be signed into the building. The Contractor is the responsibility of the Council whilst on the premises.
- b) A Contractor may not start work on the premises without a risk assessment being first undertaken and risk control measures identified and implemented in a method statement. This information will be made available to the Facilities Team in advance and passed to the Manager responsible for the building the works are being undertaken in for monitoring purposes.
- c) All Contractors who are to work on the premises shall be provided with information and appropriate instructions on the health and safety risks to which they may be exposed. The information must be comprehensible and relevant and details any facts peculiar to the contractor's activity or premises.

- d) Typical information for contractors could include:
  - 1. Condition of the premises, such as fragile roofing.
  - 2. Hazardous materials, either in use, or in the fabric of the building, particularly if asbestos is present,
  - 3. Location of gas, water and electricity mains.
  - 4. Relevant site rules, for example on where eating, drinking and smoking are not allowed.
  - 5. Fire evacuation procedures and the staff responsible for implementing them.
- e) Visitors are to be provided with safety related information for the building they are entering and are the responsibility of the Council whilst on the premises.

## 3.7 Control of Substances Hazardous to Health (COSHH)

- a) Modern working methods involve the use of substances, principally chemicals, which may pose a risk to the health of people using them. Consequently, no substance may be introduced into the workplace without a COSHH assessment being completed beforehand and any exposure to the substance reduced to a minimum.
- b) If the substance is classifiable under the COSHH Regulations then its details must be entered on the COSHH Register, data sheets made available, control and emergency arrangements identified and users appropriately trained.
- c) For more information seek advice from the Facilities Manager

## 3.8 Coordinating Safety.

- a) The City Clerk will ensure that the Council has in place a Safety Management Program that describes how the Council manages risk across its activities in order to meet the expectations of the Health and Safety Policy.
- b) Senior Management have a duty to ensure that reviews/checks/inspections take place (that this is recorded in their meeting minutes), and that recommended actions are considered, and if approved are dealt with. Any matters which have a bearing on risk should be carried forward and related to the annual updating process in the Risk Register.

## 3.9 Damage to plant and buildings or near-miss incidents

a) Where incidents occur that nearly cause an injury to a person(s) or result in damage to buildings or equipment these should be reported to the Facilities Manager for further investigation.

b) The incident must be thoroughly investigated to identify the circumstances and measures introduced to prevent a re-occurrence.

## 3.10 Display Screen Equipment

a) Under the Health and Safety (Display Screen Equipment Regulations)

The Council will:

- 1. carry out an assessment of each workstation, taking into account the DSE, the furniture, the working environment and the worker.
- 2. take necessary measures to remedy any risks found as a result of the assessment.
- 3. take steps to incorporate changes of task within the working day, in order to prevent intensive periods of on-screen activity.
- 4. review software to ensure suitability for the task.
- arrange for the provision of eye and eyesight tests where a visual problem is experienced and where the person is defined as a USER under the Regulations.
- 6. arrange for the free supply of any corrective appliances (glasses or contact lenses) where required specifically for working with DSE.
- 7. provide sufficient information, instruction and training as is necessary

## 3.11 Driving.

#### a) INTRODUCTION

- 1. Drivers will be responsible for the safe loading of their vehicles and must properly lash and secure their loads when necessary.
- 2. Driving licences will be checked annually to ensure that they are valid.

#### b) SAFETY CHECKS

The following safety checks will be made by all drivers before their vehicles move off:

- 1. lights are working including indicators and stop lights;
- 2. the brake pressure build up is adequate and ensure warning devices are working;
- 3. windscreen wiper, washer and horn are working;
- 4. mirrors are correctly adjusted;
- 5. there is adequate engine oil, fuel and water;

- 6. reflectors and rear marker boards are in place;
- 7. the body of the vehicles should be inspected for damage;
- 8. the loads must be secure;
- 9. tyres are properly inflated and not damaged; and
- 10. wheel nuts are properly tightened and not damaged.

#### c) TRAFFIC REGULATIONS

- 1. Drivers (including all employees driving their own vehicles on official business) must observe traffic regulations or speed limits at all times, whether applied to the road or the vehicle.
- Particular attention must be taken when reversing vehicles and drivers must ensure that the way back is clear before moving off. Drivers of vehicles with restricted vision to the rear, who are accompanied by a passenger should be 'seen back' when reversing.

#### d) ACCIDENTS

- 1. If an employee is involved in an accident whilst driving a Council vehicle the matter must be reported, by telephone if necessary, to your Manager as soon as possible.
- 2. If personal injury is sustained, or there is injury to other persons or livestock, other vehicles or premises (including walls) the following information only must be given to the Police Officer or any other person affected by the damage or injury:
  - the address of the Council's head office:
  - the driver's name and address;
  - the registration number of the vehicle.
- 3. No statement must be made in which any liability or fault is admitted either as regards driving, or as to the condition of the vehicle or security of the load. No offers or promises are to be made to third parties. The police must otherwise be given all reasonable assistance.
- 4. If possible the driver must attempt to obtain the following details:
  - the names and addresses of owners of other vehicles involved;
  - o details of insurance companies of the owners of other vehicles involved;
  - o names and addresses of witnesses:
  - the number of the police officer present; and

- a sketch plan of the accident showing road width, position of all vehicles involved, skid marks, position of traffic signs and islands, road turnings etc.
- e). Operating a vehicle whilst under the influence of drink or drugs
  - 1. The driving of any vehicle whilst under the influence of drink or drugs is regarded as GROSS MISCONDUCT and is liable to lead to instant dismissal.

#### f) Mobile phones

1. The driving of vehicles whilst using a mobile phone in your hand is strictly forbidden. The Council strongly advises employees that they should not make or take calls whilst in the car.

## 3.12 Electricity

- Any person touching live electrical contacts or un-insulated wire is likely to suffer the
  effects of electric shock. The injuries received may range from minor burns to death.
   All employees must be aware of the hazard and take the following precautions:
  - 1. Never tamper with electrical equipment unless you are suitably trained and qualified.
  - Never make connections into a mains circuit without that particular circuit being isolated from the mains supply.
  - 3. Never clean or work on electrical equipment without removing the plug from the socket or locking off from the mains supply. Test that it is isolated before working on the equipment.
  - 4. Never touch electrical equipment with wet hands or if the equipment itself is wet.
  - 5. Do not attempt to remove a person from a live electrical source without first turning off the power supply.
  - 6. Electrical leads to appliances are to be kept as short as possible and where they 'trail' to be secured or covered by a proper cable cover. If an electrical lead has to cross a walkway a cable cover must cover it.
  - 7. Users of any electrical appliance must regularly carry out a visual inspection of the appliance in the interest of their own and the safety of other personnel. All faulty electrical equipment must be reported to your immediate manager and supervisor who will arrange for the necessary repairs and replacement to be carried out as soon as possible.
- b) All portable electrical appliances are recorded in a register and checked on a risk based format by an approved and competent electrician.
- c) Wiring inspection tests on the buildings will be carried out every five years or when changes occur.

d) When working with live or high voltage equipment, the Council shall appoint an "Appointed Person" as specified in the Electricity at Work Regulations to undertake such works. Such work to be carried out under a permit to work system.

#### 3.13 Electric Shock

- a) In the event of anyone discovering a person who is receiving, or has received, an electrical shock, the following action should be taken:
  - 1. Turn off the power supply.
  - 2. When the power supply has been turned off, AND NOT BEFORE, remove the injured person from further danger.
  - 3. Call an ambulance by telephoning 999.
  - 4. Make the injured person comfortable and keep them warm until the arrival of the ambulance or a qualified First Aider,
  - 5. Report the matter to the Facilities Manager.

#### 3.14 Emergency Procedures

- a) Emergency procedures are designed to give warning of imminent danger and to allow personnel and other parties to move to a place of safety.
- b) Except when being used for firefighting, fire extinguishers should not be removed from their locations and must be accessible and visible at all times. Any use or accidental damage to appliances must be reported immediately.
- c) Employees should make themselves familiar with the location of fire exits and the procedure in case of fire.

## 3.15 Environmental Management

- a) The Senior Management Teams understand the need for the control of pollution and waste management and undertake to do everything that is reasonably practicable to reduce the amount of waste that the Council produces.
- b) Comply with any registration and practices relevant to trade effluent.
- c) Hazardous waste will be segregated and dealt with in accordance with Local Authority requirements.
- d) Only bona fide waste removal contractors will be contracted to remove waste from the Council's premises and waste transfer notes will always be obtained for every waste removal and held by the Facilities Manager as a record.

#### 3.16 Fire Prevention Measures

- a) Smoking is not permitted unless in the designated area.
- b) The Council will arrange for a fire risk assessment to be carried out on Council premises and reviewed yearly by the Facilities Department and on a 3-yearly basis by an external competent person.
- c) The Council will arrange for a fire risk assessment to be carried out for construction works being undertaken.

#### General fire prevention measures:-

- 1. Emergency evacuation drills will be held at least once a year.
- 2. Operate a hot works permit where naked flames / sparks etc maybe generated,
- 3. If the process requires it switch off machines at night and remove the plug from the electric socket, where computers are involved ensure that all non-essential equipment is turned off such as printers.
- 4. Do not allow waste materials to build up and ensure that bins are emptied on a regular basis.
- Store flammable liquids in the designated area and where used in the process and immediately clean up any spillage.
- Do not overload electrical sockets by using multipoint adapters. Use one plug per socket.
- 7. Do not tamper with electrical equipment or wiring.
- 8. Do not prop open fire doors or obstruct fire exit routes with boxes, stores, filing cabinets, cupboards, etc. That may be your only way out of the building.
- 9. Report your Manager or Facilities Manager anything that you think constitutes a fire risk.
- 10. Ensure that you are aware of the action taken at your place of work in the event of fire, and the action to be taken if you discover a fire.
- c) If you need to evacuate the premises, do so quickly, but without panic. Walk out of the building, do not run, and assemble at the point previously designated so that your presence can be checked. If anyone is unaccounted for, the Fire Brigade will assume that they are still inside the building and will place the lives at risk in a

search of the building.

#### 3.17 First Aid

a) The Council will maintain suitable numbers of first aid personnel based on a first aid risk assessment to deal with minor accidents and emergencies at the workplace. These personnel will have sufficient training and qualifications in accordance with statutory requirements. Personnel working off site are provided with a travelling First Aid kit, subject to the Council risk assessment process.

#### 3.18 Gas

a) The Council will carry out suitable and sufficient assessments of the risks regarding having gas on site and will ensure that the system and appliances are tested and certificated by a registered Gas Safe Engineer.

## 3.19 Housekeeping (including slips, trips and falls)

- a) Poor Housekeeping is a common cause of accidents and fire in the workplace and everyone must play a positive part in maintaining cleanliness and order. To this end, The Council provides, for example, arrangements for personal belongings, storage of materials and disposal of waste, adequate and clear walkways, fire exits and means of escape, washing, toilet and first aid facilities.
- b) The following points contribute to good housekeeping:
  - 1. Packaging and waste materials must not be allowed to accumulate, but must be disposed of regularly and safely to prevent a fire hazard and risk of injury.
  - 2. Shelving and racking should not be overloaded.
  - 3. Floors should be regularly swept clean and gangways kept clear.
  - 4. Cupboard doors and filing cabinet drawers must be kept closed when not being used to prevent persons walking into or knocking against them.
  - Spillages must be cleaned away as soon as possible after the spillage occurs.
    - Walkways must be kept clear of stored items.

## 3.20 Inspections and Audits

a) Health and Safety workplace inspections and audits are forms of proactive monitoring designed to assist the Council in identifying hazards or the failure of control measures that could lead to an accident occurring. The aim is to maintain standards of Health and Safety in the workplace, with the frequency of inspection and the number of persons involved balanced against the likely risk of injury.

- b) An inspections and audits program will be devised at all levels within the Council and will involve Managers and the Health and Safety Consultant undertaking planned and unplanned inspections and audits.
- c) This can include:-
  - Regular inspection of the workplaces, equipment and materials being used.
  - 2. Observation of working practices and any further training course.
  - 3. Perusal of records, fire practices and breakages.
  - 4. Registration of any 'near miss' incidents.
  - 5. Checking that security arrangements and instructions are being followed.
  - 6. Compliance with legislation and Council best practice.
- d) The City Clerk is responsible for keeping the Council informed of any significant issues arising from these checks/inspections. The City Clerk will also annually, at the time that the Council reviews the Risk Register, update the Council on the overall situation arising from these checks/inspections.

## 3.21 Instruction and Training

- The Council will provide adequate health and safety training for all its employees on being exposed to new or increased risks because of changes in responsibilities, work practices new equipment or new policies and procedures
- b) Training combined with experience leads to competence. New employees are made aware of relevant basic health and safety information at a health and safety induction session carried out by their Manager.
- c) Instruction of employees on safe working methods, based on Risk Assessment Control measures, and the maintenance of these procedures are part of the duties of the Manager and the Facilities Manager who must also initiate any steps necessary to secure additional training if deemed necessary.
- d) A record of such training will be recorded by the Council on the Training matrix.

## 3.22 Legionella

a) The Council will create a Legionella Policy that will cover the need for carrying out suitable and sufficient assessments of the risks regarding Legionella and will ensure that an inspection, certification and full risk assessment of their hot and cold-water systems and ensure adequate measures are in place to control the risks.

## 3.23 Lone working and Personal Safety

a) The Council will carry out suitable and sufficient assessments of the risks to employees from lone working and violence and will introduce appropriate control measures following this assessment.

## 3.24 Manual Handling

- a) The Manual Handling Regulations require the avoidance of hazardous manual handling activities, so far as is reasonably possible.
- b) Where it is not possible to eliminate hazardous manual handling, the Council will automate or mechanise the operation, where there is still residual risk an assessment must be undertaken to determine the level of risk and suitable controls introduced to reduce the risk of injury.
- c) Simple, common sense measures can be taken to reduce these risks. The three most important steps are to:
  - 1. never take personal risks by overreaching, twisting, stretching, stooping or over-exerting during a handling task.
  - 2. follow the system of work, using handling aids properly and effectively.
  - 3. report any problems in the working activity or equipment as soon as these arise and ask for assistance where necessary.

#### 3.25 Noise and vibration

#### **Noise**

The Council will take all reasonable steps necessary to ensure that the risk of hearing damage to employees who work with noisy equipment or in a noisy environment as required by the Noise at Work Regulations is reduced to a minimum by:-

#### a) Noise assessments

The Council will carry out noise exposure assessments and noise level surveys of noisy areas, processes and equipment. These will be used as the basis for formulating action plans for remedial measures when necessary.

Assessments and surveys will be recorded and updated, particularly when changes in work practice cause changes in noise exposure levels of employees.

#### b) Reduction of noise exposure levels

The Council will, as far as is reasonably practicable, take all steps to reduce noise exposure levels of employees by means other than the use of personal protection.

The Council accepts that the use of ear protectors is a last resort, and is committed to continuing to seek and introduce alternative methods for minimising noise exposure levels whenever possible in the future,

#### c) Provision of ear protectors

The Council will provide suitable and effective ear protection to employees working in high noise levels, as indicated to be necessary by the results of noise exposure assessments. It will also provide for the maintenance and repair or renewal of the protective equipment, and provide training in the selection and fitting of protectors and details of the circumstances in which they should be used.

d) Use and maintenance of noise control equipment and procedures.

The Council will maintain all equipment and monitor all procedures introduced for the purpose of minimising noise exposure of employees, such as enclosures, silencers, machine covers, etc. All personnel will be required to use these procedures and equipment correctly and promptly report any defects or deficiencies through the appropriate channels.

#### e) Provision of training

All employees who are subject to high levels of noise will be provided with information, instruction and training about the harmful effects of noise and what they must do in order to protect themselves and meet the requirements of the law and of Council policy.

#### **Vibration**

The Council will take all reasonable steps necessary to ensure that the risk of damage to employees who work with vibrating equipment as required by the Vibration at Work Regulations by: -

#### a) Vibration assessments

The Council will carry out regular exposure assessments. These will be used as the basis for formulating action plans for remedial measures when necessary.

Assessments and surveys will be recorded and updated, particularly when changes in work practice cause changes in exposure levels of employees.

#### b) Reduction of vibration exposure levels

The Council will, as far as is reasonably practicable, take all steps to reduce exposure levels of employees by means other than the use of personal protection.

The Council accepts that the use of gloves is a last resort, and is committed to continuing to seek and introduce alternative methods for minimising exposure levels whenever possible in the future,

#### c) Provision of gloves

The Council will provide suitable and effective gloves to employees, as indicated to be necessary by the results of vibration exposure assessments.

d) Use and maintenance of vibration control equipment and procedures.

The Council will maintain all equipment and monitor all procedures introduced for the purpose of minimising exposure of employees, such as dampers, anti vibration pads, etc. All personnel will be required to use these procedures and equipment correctly and promptly report any defects or deficiencies through the appropriate channels.

#### e) Provision of training

All employees who are subject to high levels of vibration will be provided with information, instruction and training about the harmful effects of vibration and what they must do in order to protect themselves and meet the requirements of the law and of Council policy.

#### 3.26 Occupational Health and Employee Well-being

- a) A prospective new employee may be asked whether and how he or she is able to carry out a function that is intrinsic to the work concerned. When an offer of employment has been made, the prospective employee may be asked to undergo a medical examination which may also include the completion of a questionnaire. Commencement or continuation of employment may be conditional upon a satisfactory report from the Doctor.
- b) Any employee who has been absent for a period of 4 weeks or more, or who has been absent due to medical intervention may be referred to the Council's Doctor on ensuring they return to work in the safest way possible. Having undertaken the necessary investigations and assessment the Doctor will provide a report which will include some or all of the following advice as appropriate:
  - the employee's fitness for work (or otherwise);
  - confirmation that the employee is suffering from a medical condition which would affect their ability to work;
  - an estimate of the likely date of return to work, or an indication of a minimum period of further unfitness for work;
  - whether the employee will have any residual disability, either temporary or permanent, and whether this will have an impact on work;
  - whether the employee will be able to provide regular and efficient service in the future;
  - whether there are any duties which the employee should not undertake because of their health problem;
  - details of any measures which could be taken to help in the employee's rehabilitation back to work, e.g. adaptation to the workplace or phased return;
  - whether the employee's condition will require further treatment

- necessitating time off in the future;
- whether consideration be given to redeployment of the employee into alternative work;
- whether III Health Retirement is appropriate.
- c) All Managers shall encourage workers to participate in any planned health promotional activities provided by the Council.
- d) All Managers shall take all precautionary measures, where reasonably practicable, for the prevention of any occupational ill health using the "General principles of prevention" as laid down in Schedule 1 of the Management of Health and Safety at Work Regulations 1999.
- e) This should include a review of the workplace, workstation and equipment design and the use of alternatives to hazardous substances where possible, monitoring of exposure levels, individual health surveillance, and provision of personal protective equipment and task management.
- f) Managers shall ensure that health monitoring and surveillance is provided where:
  - 1. Required under statutory provision;
  - 2. There is an identified disease or adverse health condition associated with the work activity;
  - 3. There is a reasonable likelihood that the disease or condition may occur whilst carrying out the work activity;
  - 4. It is likely to benefit the health of the worker.
- g) Workers shall immediately report to their Manager if they suspect that they are becoming ill as a result of any work activity.

## 3.27 Personal Protection Equipment (PPE)

- a) The wearing of Personal Protection Clothing and/or equipment is considered to be a last line of defence against a hazard to health that cannot be eliminated or controlled by other means. The requirement for PPE would be identified following the risk assessment of an activity.
- b) PPE is only effective in protecting the wearer or user where the following steps are taken:
  - 1. only use PPE in accordance with employers' and manufacturers' instructions and for the activities during which they are designed to provide protection.
  - 2. only use PPE if fully trained in its use.
  - 3. store, clean, repair and maintain PPE correctly, replacing any items which have been damaged and are no longer serviceable.

c) Employees will be provided with PPE to the required standard based on the Council's risk assessments. Should the employee wish to upgrade their PPE then this must be agreed with Management in advance.

### 3.28 Risk Assessment and Hazard Identification

- a) The Council will carry out suitable and sufficient assessments of the risks to the Health and Safety of its employees and others affected by work activities in compliance with the Management of Health and Safety at Work Regulation.
- b) To ensure that this happens the Council will:
  - 1. Identify all hazards with a potential to cause harm to our employees and others who may be affected.
  - 2. Evaluate the probability and severity of injury or damage,
- c) Where a risk of serious or imminent danger is identified, the Council will ensure that the following list of precautions are implemented:
  - 1. Establish appropriate procedures, including the stopping and resumption of work, for controlling exposure to this special risk.
  - 2. Analyse the options for eliminating, minimising or controlling the risks and then take the appropriate action.
  - 3. Review the assessments periodically and particularly where they may no longer be valid or where there has been a significant change in work activities, processes, etc.
  - 4. Keep records in writing or electronic form of the significant findings of risk assessments and identify employees who may be especially at risk.
  - 5. Appoint competent persons(s) to assist us in complying with statutory duties for health and safety.
  - 6. Provide employees and contractors working on our premises with relevant information on risks, preventative and protective measures, emergency procedures and competent persons.

#### 3.29 Shared Offices or Work Area Accommodation

- a) Where Council employees occupy accommodation managed by others or share accommodation with other employers, the Council will:
  - 1. Co-operate with the other employers to enable them to meet their health and safety obligations.

- 2. Take reasonable action to co-ordinate its procedures with those of the other employers to comply with legislation.
- 3. Take reasonable steps to inform other employers of the risks to their employees' health and safety arising from the work of the Council.
- 4. Ensure that, wherever appropriate, Council risk assessments cover the workplace as a whole and not just the area occupied by Council employees.

## 3.30 Work Equipment

- a) The Council will, in accordance with its general duties, make a suitable and sufficient assessment of the risks to the health and safety of our employees to which they may be exposed whilst working with plant and equipment. These risks will then be controlled so far as is reasonably practicable so that neither employees nor others who could also be exposed to them will be put at risk. Responsibility for the implementation of the provisions of this policy lies with the Manager and Facilities Manager.
- b) Personnel must only use tools in the situation and manner for which they are designed.
- c) The Council will, in consultation with employees:
  - 1. ensure that the correct tool for the job is provided.
  - ensure that employees do not misuse tools and equipment, which can lead to damage of materials and the tools and equipment themselves as well as possibly leading to injury.
  - 3. implement a system for reporting defective tools and equipment.
  - 4. implement a system for servicing and maintaining tools and equipment.
  - 5. inform users of their responsibility to maintain tools and equipment and report any defects to their immediate supervisor.
  - 6. ensure that defective tools and equipment are taken out of use.
  - 7. implement a system for the replacement of defective tools and equipment which will be made known to all employees.
  - 8. arrange for tools and equipment to be repaired by a competent person.
  - 9. arrange for regular inspection of electrically powered tools and equipment in accordance with Electricity at Work Regulations; all such tools and equipment will be tagged showing the date of the last test.
  - 10. provide personal protective equipment if necessary.

- 11. ensure that work areas are kept clear of debris and any items that may impede the safe and efficient use of tools and equipment.
- 12. provide suitable storage facilities for tools.

## 3.31 Working at Height

#### a) CARE AND THOUGHT

All work that involves working at height must be subject to a risk assessment where there is the potential for the person working at height to suffer a physical injury. As required by the Working at Height Regulation 2005

- 1. Where work cannot be done safely on or from the ground or from part of a building or other permanent structure, the Working at Height Regulation 2005 requires a properly constructed place of work must be constructed. These must be sufficient and suitable for the purpose.
- 2. A scaffold is any temporary working platform and its supports, ladders, guard rails, toe boards and all other fixings which provide access, or on or from which persons work, or which is used to support materials, plant or equipment.
- 3. The erection, dismantling and alteration of scaffolding must be carried out under competent supervision and by experienced persons.
- 4. As necessary, guidance should be obtained from the Health and Safety Executive guidance note HSG 33 "Roof Work, Prevention of Falls."

#### 3.32 Use of Ladders

#### a) INTRODUCTION

Falling off ladders due to improper use or poor maintenance of the ladder is one of the commonest causes of accidents.

#### b) PURCHASE AND REGISTERING

- All new ladders must conform to the requirements of the relevant EEC Standard or current British Standards. NO WOODEN LADDERS ARE TO BE PURCHASED. On delivery, ladders, stepladders and trestle ladders must be checked to see there has been no damage during transit.
- Each ladder shall carry an identification mark, which should be etched on to the ladder. The Council should maintain a register of ladders under its control and must record in the register details of all inspections, defects and repairs made.

#### c) TREATMENT

1. It is essential that any defect should be clearly visible and ladders must

therefore not be painted.

#### d) TESTING AND MAINTENANCE

- 1. No ladder should be used for the first time unless it has been thoroughly examined. Employees must examine any ladder before use and report any defect to their Manager and a "defective" tag should be fixed to the ladder to prevent its use until repaired. Any maintenance required should be carried out before the ladder is used again. Ladders to be inspected at periodic intervals.
- 2. Moveable parts of ladders should be checked to ensure that they operate freely without bending or undue play. Metal bearings of pulleys should be lubricated frequently and any broken or worn members should be replaced and no attempt made to repair them.
- 3. If a ladder has fallen or received a heavy blow it should be examined immediately and any damage made good.

#### e) **DESTRUCTION**

1. If a ladder is found unfit for further use it must be immediately destroyed and the relevant details entered into the register. Destruction must be undertaken only when authorised by the appropriate Manager.