Salisbury City Council Strategic Risk Register 2021/2023 Drawn From Doc 87978

Ref No.	Name Of Risk	Cause of Risk	Impact	Original Risk Rating Score	Original Risk Category	Current Control Measures	Actions to be undertaken as additions control measures	Owner Of Action	Current Risk Rating Score	Current Risk Category	Insurance cover held
1	Injury or death to person, including staff & councillors	Accidents due to: poorly maintained building or equipment, slips, trips and falls, hot surfaces and other scalds & burns poorly planned events terrorism disease	death or injury to person	12	High	Systematic maintenance programme, training and procedures, use of risk assessments for events and high risk activity H&S activity including consultant support	Continued training and ongoing identification of risk, continued use of risk assessments Increased H&S input and management senior officers and all staff	City Clerk	4	Low	public liability, engineering inspection, vehicular
2	Staff Well Being	failure to maintain staff morale failure to maintain staff health	loss of staff, loss of staff dedication & good will increased recruitment costs	6	Medium	Staff meetings, 1:1 meeting, staff forum, social events, staff newsletter, staff questionnaire, internal communications, HR Manager lead Health and Well Being programme, staff training programme, staff away day, Coffee and Cakes session, MH Champions, MH training, bias and inclusion training, signing of mental health employers pledge	Continue with established mitigation and develop further HWB programme and activity around Mental Health,	City Clerk/HR Manager	4	Low	employers liability
3	Reputation	poor information provided to public poor service & events provided to public poor decision making by officers and councillors	loss of council reputation, loss of income, loss of public trust	9	High	website up to date and accurate, well trained officers, careful management of services, staff training, continued development of communications, publication of City Strategic Plan, training of Cllrs improve Council liaison with media	Continue with established mitigation, undertake public consultation where appropriate	City Clerk/Business Manager	4	Low	slander
4	Financial systems	only one fully trained accountant on staff	inaccurate or unlawful budget management, inability to pay suppliers, staff lack of internal checks and controls	6	Medium	additional staff trained in some aspects of budget/financial systems, delegation to SFA with training continued development of Finance Team skills & competencies	As established mitigation	Finance Officer/City Clerk	6	Medium	fraud
5	Compliance with legislation	lack of awareness of or failure to comply with legislation	SCC liable to enforcement activity/legal action	9	High	professional staff encouraged to be aware and understand legislation staff training careful service planning use of internal audit and other checks and control to ensure continued compliance consideration of legislation when designing new services membership of professional bodies by managers use of professional/consultant support when appropriate CPD training by managers,	Continue with establish mitigation	City Clerk	6	Medium	public liability

6	Poor service to customers	lack of equipment lack of staff training lack of service planning	loss of income loss of reputation	9	High	staff training, equipment maintenance and purchase budgets in place, continued service review, use of professional support when needed	continue with established mitigation and improve staff training	City Clerk	4	Low	public liability
7	Poor communications	lack of good communication internal and external	poor decision poor staff morale mis-informed public	6	Medium	website up to date and accurate, well trained info assistants and officers, careful management of services see also SCC 2 above	continue with established mitigation	City Clerk/Business Manager	4	Low	
8	Partnership Working	working with partnership will different priorities, processes and resources	loss of reputation nugatory effort by SCC officers	6	Medium	detailed exploration before any partnership, formal or informal, entered into regular assessment of value of project/partnership	ongoing with established mitigation membership of Future Salisbury Place Partnership	City Clerk	4	Low	public liability
9	SCC profile/public perception	poor pubic understanding of the role of the council and our services	lack of take up of services lack of public engagement	8	High	website up to date and accurate well trained officers careful management of services deliberate and positive publicity concerning services and issues	Undertake public survey on services and perception of Council as required , plus established mitigation	CC/BM	6	Medium	slander
10	Loss of equipment, funds or income	theft fraud poor control	loss of funds/resources loss of reputation	9	High	internal audit, financial accounting system, consideration of security of equipment, careful service planning Detailed asset register to be collated from existing separate papers being finalised, accurate values provided to insurance company	Continue with established mitigation	City Clerk	4	Low	fraud, vehicular, public liability, all risks
11	IT	loss of service/loss through loss of building/ ability to do business, loss of IT	loss of income, loss of service, loss of customers, loss of reputation	9	High	maintenance of building and IT systems, IT backup systems, Business Continuity Plan	Review of business continuity plan	CC	3	Low	Business interruption
12	Pandemic and national incidents	Government restrictions, changes in the legislation	loss of income, loss of service, staff sickness	16	High	Business Continuity Plan, well trained agile staff, good staff morale	ongoing compliance with any Gov guidance	CC	4	Low	Business interruption