# SALISBURY CITY COUNCIL

Environmental Services Team – July 2023

#### Environmental Services Streetscene

- 835 jobs reported from January to May 2023, with 62% coming from the MyWiltshire App. Flytipping has increased in the area with 3 van loads collected in May. Large amount of needles found and collected around the city. Reported to the police who have put on their tasking list.
- Venture 131 reports in first May with the highest categories including ASB/public drinking, ASB/shop lifting, ASB begging.
- Parish Stewards back in the City following the transfer from Ringway to Milestone.
- The next phase of recycling bin installation has been implemented with bins now installed outside all school gates where appropriate & where space allows.
- Recruitment for 1 x Streetscene Officer and 2 x Streetscene Operatives ongoing.
- Litter Enforcement 35 tickets issued in May 2023



Environmental Services Facilities

- Pump installed to the basement of the Salisbury Pantry to mitigate future problems with flooding.
- Refurbishment of Fisherton
   Recreation Ground toilets continues.

   Awaiting delivery of doors from
   Healthmatic.
- Tennis Courts at Victoria Park repaired, cleaned and repainted.
- Camping & Caravan Club Phase 1
  washroom facilities to be refurbished
  in November.



## Environmental Services CCTV

- From January to April, the CCTV control room has had good coverage, with January and April having record hours covered.
- We are actively recruiting for new volunteers to help maintain the number of hours the control room is monitored.
- The top request to view requests across those months was theft & assault.
- 34 arrests were made thanks to the work of the CCTV team and partners.
- Our maintenance contract with OpenView concludes in September and we have appointed Smart Integrated Solutions as our new contractor. Smart are based in Melksham and work with most of the other town/parish council's in Wiltshire and come highly recommended.
- Our CCTV Manager, Keith Jackson successfully completed the BTEC Level 4 Certificate - Managing CCTV Control rooms. Acing the course with the highest marks in the class with 96%.



#### Environmental Services Crematorium & Cemeteries

- The cremation figures from April 2023 May 2023 total 192 compared to 242 in 2021/22.
   This drop in figure is mainly due to fewer direct cremations taking place following the closure of Just Cremation in 2022.
- The Crematorium Chapel will be closed throughout July & August for roof repairs and insulating. Services will be held at the Holy Redeemer Church, Bishopdown during this time with direct cremations taking place as usual at the crematorium.
- The Grounds Team have allocated a Grounds
   Operative for two days a week to the
   Crematorium Grounds to ensure everything is
   kept in good order.



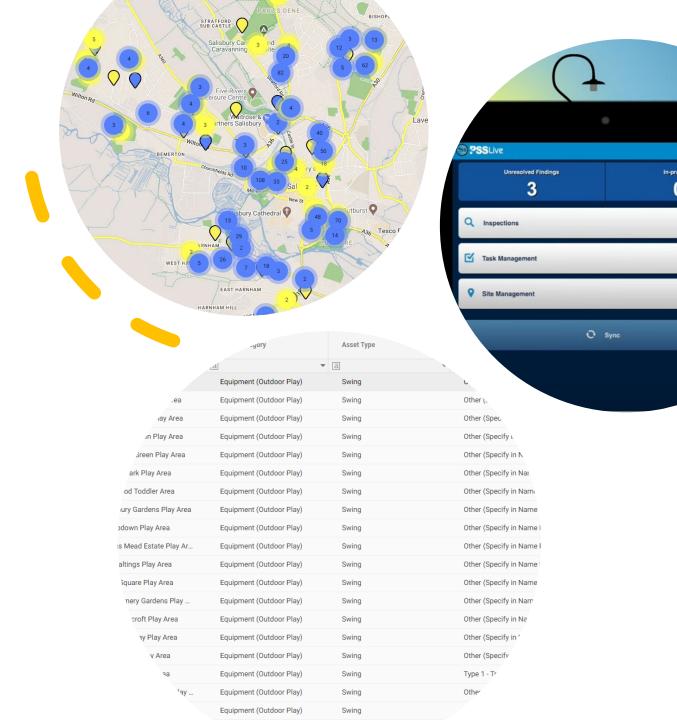
Environmental Services Parks

- Grass Cutting
- Recruitment
- New Equipment
- Riverbank Repairs
- Fisherton Meadow Project
- Allotments



## Public Sector Software – PSS Live

- The Environmental Services Team have started using Public Sector Software (PSS Live).
- PSSLive is an asset management, planned maintenance and paperless inspections system covering every type of asset we own.
- In-built international standards and checklists ensure that our inspectors have an encyclopaedia of asset-specific findings.
- The Environmental Services Team are now starting to populate the system with our assets but this will take some time due to the vast number of assets we own and manage.



Tollgate Road Depot

- We have appointed D&N
   Construction as our contractor for the Tollgate Road depot works.
- Works started on Monday 3<sup>rd</sup> July with construction expected to be concluded by the end of the year.

