

Access Audit

Pinewood Way Play Area &
Folly Nature Reserve,
Pinewood Way, Salisbury

Prepared on Behalf of
Salisbury City Council

Ref: 16904

Date: 11th May 2023

Cheltenham | London | Reading

 0800 001 4090

 info@evansjones.co.uk

[evansjones.co.uk](https://www.evansjones.co.uk)



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A Executive Summary

A1 Overall the property achieves a relatively poor standard of accessibility.

A2 Within our audit findings we have prioritised every recommendation and urge you to review those with a Priority 1 rating immediately as some of these items pose an immediate health and safety risk to your disabled users. In particular we draw you attention to:-

Apply contrasting markings to bollards across pathways

A3 In addition to these urgent matters we suggest you prioritise the following barriers to access which are having a significant impact on the accessibility of the site to its disabled users:-

The approach to the Playing Fields and Folly is set to a steep gradient. There is no accessible parking. There are no pathways to the Play Area or through the Park and Playing Fields. There are several significant barriers along key routes through the Folly requiring maintenance. The way-finding signage through the Folly requires improvement.

B Introduction & Methodology

B1 Brief & Aims of Report

B1.1 The following report is an assessment of Pinewood Way Play Area & Folly Nature Reserve, Pinewood Way, Salisbury against the criteria set out in Section B3 below.

B1.2 The main purpose of the report is to ensure that the property meets with the requirements of Section 3 of The Equality Act 2010 (hereafter referred to as 'The Act') and so does not discriminate against disabled people.

B1.3 In order to achieve this the report will identify where the property does not meet current best practice standards and will recommend ways to overcome these issues which may incorporate adjustive works, changes to management policies and procedures or a combination of the two.

B1.4 These recommendations will be considered in terms of their reasonableness given the individual context and circumstances relating to the property.

We are not party to the viability of the sites, thus you should apply your own assessment of the viability of any given recommendation, and particularly more substantial items when reviewing the results of our audits.

B1.5 In order that you can plan these works in an informed and strategic manner each recommendation has been given a priority rating and cost banding to aid you in your own planning.

B2 Legislation

B2.1 As a Public Body the Disability Equality duty will apply to all of your functions including this property.

B2.2 Sections 3 and 5 of the Act will apply to the property. The obligations under each section are outlined below:

Part 3 - Service Provision

B2.3 This section relates to service provision to members of the public.

B2.4 Under this section it is illegal to discriminate against a disabled person and the service provider is obliged to make reasonable adjustments to make their service accessible to members of the public. These may include physical adjustments or adjustments to policies, practices or procedures to overcome barriers to access.

B2.5 This is a proactive duty so the service provider is obliged to anticipate the service of a disabled person and make adjustments in advance.

Part 5 - Employment

B2.6 As an employer it is illegal to discriminate against a disabled people in terms of employment, which may involve making reasonable adjustments to policies, practices or procedures or physical alterations to premises.

B2.7 This is a reactive duty. There is no obligation to take anticipatory steps to make a site accessible but rather to make reasonable adjustments for the individual disabled person.

B2.8 This being said, it is prudent to incorporate accessibility into any refurbishment of staff areas.

Section 149 - Equality Duty

B2.9 As a public body you are also obliged to eliminate unlawful discrimination, promote equality and to foster good relations between disabled and non-disabled people.

B2.10 This applies to everything you do including the way you deliver your services using your buildings.

B2.11 The findings of our audit and in particular the prioritisation of recommendations should be reviewed against your own Equality Policy and how it relates to buildings.

B2.12 As an example it may be that, depending on your policy, you choose to bring forward recommendations which, through your duties under other sections of the Act we have categorised as longer term priorities. Staff only areas may be a good example of this.

B3 Criteria

B3.1 The following documents have been used as the criteria against which the premises will be audited.

- Equality Act 2010 (Replaces Disability Discrimination Acts 1995 & 2005)
- Equality Act 2010- Code of Practice on Services, Public Functions and Associations (2011 edition).
- BS8300-1-2018 -Design of an accessible inclusive built environment - Part 1 External Environment Code of Practice
- BS8300-2-2018 - Design of an accessible inclusive built environment - Part 2 Buildings Code of Practice
- The Building Act 1984, Approved Document M 2015 Edition Volume 2 - Access to and use of buildings, volume 2: buildings other than dwellings
- BS9999:2017 Code of Practice for fire safety in the design, management and use of buildings.
- PAS6463:2021 – Design for the mind – Neurodiversity and the built environment
- A Good Practice Guide for Disabled People's Access to the Countryside - Published by the Fieldfare Trust

B3.2 All recommendations made in this report shall, as far as possible meet the guidance set down in the criteria documents. However, due consideration will be given as to whether the alterations are "reasonable" as set out in the Act and the Codes of Practice arising from it.

B4 Scope

B4.1 Although we have included the Code of Practice for Means of Escape for Disabled People within our criteria this report should not be considered as a detailed assessment of the overall means of escape provision, which should be included in the Emergency Evacuation Plan.

B4.2 Plant rooms, workshops, stores and machinery rooms are excluded from our inspection.

B5 How to Use this Audit

B5.1 Section D sets out our approach to the audit and outlines the relevant legislation. This forms the basis of our report and puts our findings into context, it is important that this is read and absorbed prior to considering our findings within Section E.

B5.2 The Audit findings list our recommendations in short form with each allocated a priority rating and cost banding/budget cost. These recommendations should form the basis of your programme of adjustive works, Access Action Plan or Accessibility Plan.

B5.3 These recommendations are supported by more detailed discussion under the heading 'Issue' to:

1. explain why a recommendation has been made
2. justify why no action has been taken where a problem exists
3. give the reader an insight into the problems disabled people face in accessing the site
4. provide more detail and further guidance as to how the recommendations should be implemented

B5.4 In order to gain a full understanding of our recommendations Section E should be read in detail.

B6 Taking Action on the Results

B6.1 This audit should be seen as the first step towards making the property more accessible to its disabled users. If no action is taken on the results you will be discriminating against disabled users and consequently will be at increased risk of claims for compensation.

B6.2 The recommendations of this audit have been prioritised and allocated costs in order to allow you to form a long-term strategy for their implementation. This strategy should then be integrated into your current maintenance, refurbishment and capital works programmes.

B6.3 By doing this you will avoid compromising the recommendations of the report with maintenance, refurbishment or capital projects and therefore are likely to save money by avoiding costly mistakes which may require rectification at a later date.

B7 Statutory Consents

B7.1 Unless informed otherwise we have assumed that the site has no particular restrictions on development other than the usual Planning and Building Regulation requirements.

B7.2 Where you choose to implement the work outlined in our report we recommend that you take further advice as to the application of Planning or Building Regulations prior to proceeding.

B7.3 As Surveyors and Planning Consultants Evans Jones can offer this advice as a separate service. Alternatively we recommend that you contact a Chartered Surveyor (RICS), Planning Consultant (MRTPI) or Architect (RIBA) for this advice.

B7.4 Evans Jones Ltd accept no liability where you proceed with works without seeking such advice.

B8 Alternative Format

B8.1 Copies of this report are available in alternative formats upon request.

B8.2 Please contact us to discuss your individual requirements.

C The Site

Address: Pinewood Way Play Area & Folly Nature Reserve,
Pinewood Way, Salisbury



Date: 11th May 2023

Contact: Marc Read

Location: The site are set in a city centre and thus is generally surrounded by a variety of properties.

Given the location and usage of the sites we find it likely that users will arrive here by all modes of transport.

Conditions: The weather at the time of our inspection was overcast with periodic showers. It was mild.

Our inspection was carried out during daylight hours.

The site was in use at the time of our inspection but we had unrestricted access to all relevant areas.

D Context of Site and Approach to Audit




- D1 We are not party to your resources or any budgets allocated to the site thus when considering the test of reasonableness we have assumed that a fair amount of resources are available to fund adjustive works.




E Audit Findings




E1 Key to Priority and Cost Bandings




| Priorities | Description | Cost Bandings |
|------------|--|------------------|
| 1 | Urgent, low cost or immediate health and safety risk to a disabled user | A £0 - £500 |
| 2 | As soon as possible (Should not wait til next refurbishment/maintenance cycle) | B £500 - £2500 |
| 3M | As part of ongoing maintenance programme | C £2500 - £5000 |
| 3R | As part of next refurbishment | D £5000 - £10000 |
| 4 | When a specific need is identified | E £10000+ |
| EXP | Further specialist advice required | |



| Photo | Item | Issues | Recommendations | P | £ |
|-------|------------|---|-----------------|---|---|
| | 1.0 | Approach & Circulation Around the Site | | | |
| | 1.1 | <p>Our assessment of the approach to the site is limited to those areas within the site boundary and the public highway to the perimeter of the site.</p> <p>Whilst you will not be liable for barriers found outside of your ownership these may impact on the accessibility of your site, thus where we make recommendations to areas outside of your ownership these should be passed on to the relevant authority for their action.</p> <p>Where are recommendations relate to an area outside of your control they will generally be given a Zero cost rating on the basis any adjustment will be undertaken by a third party at Zero cost to you.</p> | | | |
| | 1.2 | Pinewood Way | | | |


| Photo | Item | Issues | Recommendations | P | £ |
|--|-------|---|--|---|------|
|  | 1.2.1 | The pavement along the upper parts of Pinewood Way next to the playing field achieves an adequate width of 1200mm or more, is set to an acceptable gradient and has a firm and level surface. | | | |
|  | 1.2.2 | Clear well contrasting signage is provided at the entrance into the playing field. A simple site map is provided. | | | |
|  | 1.2.3 | The approach from the lower parts of Pinewood Way is set at a gradient exceeding 1:12 which will make it very difficult to negotiate by a manual wheelchair user in particular. | Inform users of steep approach in advance i.e. website, access guide etc | 2 | Zero |
| | | However as the gradient is consistent with surrounding ground levels there is little practical alteration other than to make users aware in advance and advise of alternative routes, if there are any. | | | |




| Photo | Item | Issues | Recommendations | P | £ |
|--|-------|--|--|---|------|
|  | 1.2.4 | The dropped kerb point at the junction of Pinewood Way with Westwood Road has no tactile blister paving fitted and thus there is a risk that visually impaired users will walk into the carriageway unawares. | Fit tactile 'blister' profile paving to crossing point | 2 | Zero |
|  | 1.2.5 | The dropped kerb point has an excessive upstand at the carriageway edge making it difficult to mount by a wheelchair user. Best practice recommends a maximum upstand of 6mm when using a bullnose kerb. | Lower drop kerb to sit flush with carriageway | 2 | Zero |
|  | 1.2.6 | The bollards and street lighting are poorly contrasted to their surroundings and thus a visually impaired person will be at risk of collision. Contrasting bands of at least 150mm in depth should be applied at 1500mm above ground level and around the head of the bollards. | Apply contrasting markings to street furniture | 2 | Zero |

| Photo | Item | Issues | Recommendations | P | £ |
|--|-------|--|---|---|------|
|  | 1.2.7 | The pavement provides direct access onto the main playing field. | | | |
|  | 1.2.8 | Vegetation obstructs the pavement reducing the clear width to as little as 600mm along the route to the Bemerton Folly, making it difficult to pass by a wheelchair, crutch or frame user. | Cut back vegetation to achieve a minimum clear width of 900mm | 2 | Zero |
|  | | | | | |




| Photo | Item | Issues | Recommendations | P | £ |
|---|------------|---|---|---|------|
|  | 1.2.9 | <p>The dropped kerb point at the junction of Pinewood Way with Folly View has no tactile blister paving fitted and thus there is a risk that visually impaired users will walk into the carriageway unawares.</p> | <p>Fit tactile 'blister' profile paving to crossing point</p> | 2 | Zero |
|  | 1.2.10 | <p>Bus stops are located along Pinewood Way within 200m of the Folly entrance. Ideally they would added to your Access Guide.</p> | | | |
|  | 1.3 | Bernards Hill Drive | | | |
| | 1.3.1 | <p>The approach to The Folly from Bernards Hill Drive is set at a gradient exceeding 1:12 which will make it very difficult to negotiate by a manual wheelchair user in particular.</p> | <p>Inform users of steep approach in advance i.e. website, access guide etc</p> | 2 | Zero |
| | | <p>However as the gradient is consistent with surrounding ground levels there is little practical alteration other than to make users aware in advance and advise of alternative routes, if there are any.</p> | | | |



| Photo | Item | Issues | Recommendations | P | £ |
|--|-------|---|---|---|------|
|  | 1.3.2 | <p>In this case it would be the approach from Pinewood Way.</p> <p>The approach from Bernards Hill Drive is set at a gradient exceeding 1:12 which will make it very difficult to negotiate by a manual wheelchair user in particular.</p> <p>However as the gradient is consistent with surrounding ground levels there is little practical alteration other than to make users aware in advance and advise of alternative routes, if there are any.</p> | <p>Inform users of steep approach in advance i.e. website, access guide etc</p> | 2 | Zero |
|  | 1.3.3 | <p>In this case it would be the approach from Pinewood Way.</p> <p>The dropped kerb point at the top of Bernards Hill Drive has no tactile blister paving fitted and thus there is a risk that visually impaired users will walk into the carriageway unawares.</p> | <p>Fit tactile 'blister' profile paving to crossing point</p> | 2 | Zero |
| <p>1.4 Westfield Road</p> | | | | | |




| Photo | Item | Issues | Recommendations | P | £ |
|---|-------|--|---|---|-------------|
|  | 1.4.1 | <p>The approach to the park from Westfield Road is set at a gradient exceeding 1:12 which will make it very difficult to negotiate by a manual wheelchair user in particular.</p> <p>However as the gradient is consistent with surrounding ground levels there is little practical alteration other than to make users aware in advance and advise of alternative routes, if there are any.</p> | <p>Inform users of steep approach in advance i.e. website, access guide etc</p> | 2 | Zero |


| Photo | Item | Issues | Recommendations | P | £ |
|---|------|---|--|----------|-------------|
| 2.0 Car Parking | | | | | |
|  | 2.1 | <p>There is no parking on site and no feasible means to provide any. We suggest you establish the nearest public accessible parking and add its location to your visitor information.</p> | | | |
|  | 2.2 | <p>A small parking area is located next to the local shops and Bremerton Health Centre.</p> | | | |
|  | 2.3 | <p>We recommend you request that an accessible parking bay is designated.</p> <p>An on-street accessible parking space would enable disabled drivers to use the park and facilities opposite Pinewood Way as well as the Folly.</p> | <p>Request an on-street accessible parking space</p> | 2 | Zero |



| Photo | Item | Issues | Recommendations | P | £ |
|--|-------|--|---|-----------|----------|
| <p>3.0 Sports Pitches and Playgrounds</p> | | | | | |
| <p>3.1 Basket Ball Court</p> | | | | | |
|  | 3.1.1 | <p>The Basket Ball Court is located to the east of the park.</p> <p>The hard court is set to an acceptable gradient and has a firm and level surface allowing all users to participate and use the courts.</p> | | | |
| | | | | | |
| <p>3.2 Grass Sports Pitch</p> | | | | | |
|  | 3.2.1 | <p>There are numerous uneven areas and potholes across the pitch which will pose a trip hazard to all but particularly a visually or mobility impaired person.</p> | <p>Make good grassed surface and reseed pitch</p> | 3M | A |
| | | | | | |




| Photo | Item | Issues | Recommendations | P | £ |
|---|------------|--|--|-----------|----------|
| | 4.0 | Playing Field | | | |
| | 4.1 | General Issues | | | |
|  | 4.1.1 | <p>The field slopes downward from Pinewood Way to the west and is set to a gradient exceeding 1:20 which will make it very difficult to negotiate by a manual wheelchair user in particular.</p> <p>However as the gradient is consistent with surrounding ground levels there is little practical alteration other than to make users aware in advance.</p> | | | |
|  | | | | | |
| | 4.2 | Pavements and Pathways | | | |
|  | 4.2.1 | <p>The is no metaled path serving the play area and basket ball hard court making this area very difficult to access by a wheelchair user.</p> <p>The soft grass will pose a barrier to a wheelchair or mobility impaired user.</p> <p>We recommend that a new pathway is</p> | <p>Form path to link play area with approach from Pinewood Way</p> | 3R | E |



| Photo | Item | Issues | Recommendations | P | £ |
|--|-------|---|--|----|-----------|
|  | 4.3 | <p>provided from the park entrance opposite the Bremerton Health Centre to the play area and basket ball court across the upper part of the park which is reasonably level.</p> <p>The pathway should ideally achieve a minimum width of 1800mm with rest opportunities at intervals of not less than 50m.</p> | | | |
|  | 4.3.1 | <p>Outdoor Seating</p> <p>There is limited seating in the park which may pose a barrier to an elderly or mobility impaired person who may need to take rest breaks at regular intervals.</p> <p>Along the new principal pathway route we suggest additional seating is installed to achieve seating opportunities at maximum 50 metre intervals.</p> <p>Best practice recommends that a range of seating be provided but we suggest that around 50% of seating should be set at a height of 450-480mm with back and armrests which will provide a useful means of leverage for an elderly or mobility impaired person.</p> <p>This will allow disabled users a view over</p> | <p>Install additional seating along new pathway to achieve seating opportunities at max. 50m intervals</p> | 3R | Inc above |

| Photo | Item | Issues | Recommendations | P | £ |
|---|-------|---|---|----|------|
|  | 4.3.2 | <p>the lower areas of the park and beyond as well as the play area.</p> <p>The existing outdoor seating is poorly contrasted against their background making them more difficult to discern by a visually impaired user posing a risk of collision.</p> | <p>Improve contrast of outside seating when redecorating</p> | 3R | Zero |
|  | 4.3.3 | <p>The seating does not have any armrests making it more difficult for an elderly or mobility impaired person to get into and out of the seat due to a lack of leverage.</p> | <p>Install new seating with back and armrests when updating seating</p> | 3R | Zero |
|  | 4.3.4 | <p>There is no space alongside the benches for a wheelchair user to sit alongside his or her companion.</p> | <p>Extend paving to provide hard surface for wheelchair user to sit alongside</p> | 2 | A |

| Photo | Item | Issues | Recommendations | P | £ |
|---|-------|--|--|---|---|
|  | 4.3.5 | The is no metaled path serving the seating making this area very difficult to access by a wheelchair user. | Move seating at Pinewood Road onto metaled area or form path to link seating to hard surfaced area | 2 | A |

| Photo | Item | Issues | Recommendations | P | £ |
|--|------------|---|--|---|---|
| | 5.0 | Playspace | | | |
| | 5.1 | Gate | | | |
|  | 5.1.1 | The entrance gate achieves a clear width of 900mm which exceeds current best practice standards so should be sufficient for all. | | | |
| | 5.2 | Play Areas | | | |
|  | 5.2.1 | There is no dropped kerb at the raised play areas to the side of the central hard surfaced pathway and thus it will be very difficult for a wheelchair user to transfer onto the play areas to participate or assist a child. | Re-grade levels each side of raised play area from central pathway | 2 | A |

| Photo | Item | Issues | Recommendations | P | £ |
|---|-------|--|--|-----------|----------|
|  | 5.2.2 | <p>The loose particle surface to the Play Areas will be very difficult to pass by a wheelchair user as the wheels of a chair will bind with the loose particles.</p> <p>At the time of refurbishment we recommend that play area is resurfaced with a rubber playground safety flooring system to the equipment for younger children and to accessible play equipment.</p> | Re-surface play area with a rubber playground safety flooring system | 3R | D |
|  | 5.2.3 | In the short term we recommend that you regularly roll in loose particles and regularly maintain these area | Roll in loose particles and regularly maintain area | 3M | A |
|  | 5.3.1 | <p>5.3 Play Equipment</p> <p>None of the play equipment to play areas affords level access for a wheelchair using child such as a level access roundabout.</p> | Install level access play equipment | 3R | B |

| Photo | Item | Issues | Recommendations | P | £ |
|---|-------|--|--|-----------|----------|
|  | 5.3.2 | Ideally play equipment should provide both visual and audio stimulation. This is not the case to the play areas here. | Introduce some play equipment which provides audio stimulation | 3R | A |
|  | 5.3.3 | Play equipment should be provided at a range of levels and this allows for challenging play for a range of abilities including children with mobility impairments. | Equipment to play area is set over various levels and considering the size of the park caters for a range of age groups and abilities. | | |

| Photo | Item | Issues | Recommendations | P | £ |
|-------|------|--------|-----------------|---|---|
|-------|------|--------|-----------------|---|---|

6.0 Signage and Wayfinding

6.1 Playing Field

6.1.1 The park is fitted with a clear well contrasting wayfinding signage scheme.



6.2 Bemerton Folly

6.2.1 The opportunity to anticipate an environment in advance will reduce anxiety, particularly in larger more complex sites where wayfinding is more challenging. Clear wayfinding will also reduce potential travel distances for disabled users.


Develop site plan to identify steep gradients and primary pathway surfaces




2 B








The Folly is fitted with a clear well




| Photo | Item | Issues | Recommendations | P | £ |
|-------|-------|--|--|---|---|
| | | <p>contrasting wayfinding signage scheme at the entrance. The primary routes through the Folly are identified.</p> <p>We recommend that the plan is further developed and updated to reflect the gradients where they pose a barrier to a disabled user.</p> <p>We recommend that gradients exceeding 1:20 are identified and that the more severe gradients exceeding 1:12 are identified in a contrasting colour and/or with differing gradient symbols.</p> <p>Considering the setting, we recommend that you identify the more accessible tarmac or hard surfaced principal pathways through the park and the primary unmade compacted earth pathways.</p> | | | |
| | 6.2.2 | <p>The Folly pathways has no wayfinding signage creating a confusing environment for a visually impaired user or someone with a learning difficulty.</p> <p>We recommend additional pathway markers are fitted identifying key routes only through the Folly.</p> | <p>Provide additional wayfinding signage or pathway markers identifying key routes through the Folly</p> | 2 | B |

| Photo | Item | Issues | Recommendations | P | £ |
|---|-------|--|--|----------|----------|
|  | 6.2.3 | <p>The signage or markers should be coordinated with the site map.</p> <p>The signage at the Folly View entrance has been removed. We recommend that you reinstate Folly entrance signage at Folly View and provide signage at each principal entrance into the Folly.</p> | Provide signage at each principal entrance | 2 | B |

| Photo | Item | Issues | Recommendations | P | £ |
|---|------------|--|-----------------|---|---|
| | 7.0 | Bemerton Folly | | | |
| | 7.1 | Pavements and Pathways | | | |
|  | 7.1.1 | <p>The from the Pinewood Way entrance, the principal pathway through Folly achieves an adequate width of 1200mm or more, is set to an acceptable gradient and has a firm and level surface.</p> <p>This will allow all users to access a reasonable proportion of the Folly.</p> | | | |
|  | | | | | |
|  | 7.1.2 | <p>Whilst our inspection was not completed at night we find it likely, based on the type and number of fittings, that the primary routes are well illuminated by street lighting.</p> | | | |

| Photo | Item | Issues | Recommendations | P | £ |
|---|-------|---|--|---|---|
|  | 7.1.3 | <p>The bollards and street lighting are poorly contrasted to their surroundings and thus a visually impaired person will be at risk of collision.</p> <p>Contrasting bands of at least 150mm in depth should be applied at 1500mm above ground level and around the head of the bollards.</p> | <p>Apply contrasting markings to pathway furniture</p> | 1 | A |
|  | 7.1.4 | <p>The secondary pathways into the Folly woods consist of compacted earth making these areas very difficult to access by a wheelchair user, crutch or frame user.</p> <p>However considering the natural setting we would not consider it reasonable to widen and resurface the secondary pathways.</p> <p>The footpaths are as narrow as 600mm and some set to a gradient exceeding 1:20 making them difficult to use by a wheelchair user.</p> <p>In this instance there is no practical solution other than to ensure users are aware of this potential barrier in advance and can choose an alternative route. This</p> | | | |

| Photo | Item | Issues | Recommendations | P | £ |
|---|-------|---|--|-----------|----------|
|  | 7.1.5 | <p>is best dealt with by producing a well detailed map.</p> <p>The primary unmade pathways through the Folly, in general achieve an adequate width and acceptable gradient.</p> | | | |
|  | 7.1.6 | <p>The existing markers along pathways are obscured by vegetation.</p> | <p>Cut back vegetation to existing pathway markers</p> | 3M | A |
|  | | | | | |

| Photo | Item | Issues | Recommendations | P | £ |
|--|-------|---|--|-----------|----------|
|  | 7.1.7 | <p>Some of the unmade primary pathways through the Folly have significant obstructions blocking the routes.</p> <p>The logs and large obstructions should be removed.</p> | Remove large obstructions along key routes | 3M | B |
|  | | | | | |
|  | 7.1.8 | <p>There is little is any seating on the primary routes through the Folly which may pose a barrier to an elderly or mobility impaired person who may need to take rest breaks at regular intervals.</p> <p>We suggest additional seating is installed to achieve seating opportunities at maximum 100 metre intervals.</p> <p>Best practice recommends that a range of seating be provided but we suggest that around 50% of seating should be set at a height of 450-480mm with back and</p> | Install additional seating to achieve seating opportunities at max. 100m intervals along tarmac pathways | 2 | C |

| Photo | Item | Issues | Recommendations | P | £ |
|-------|------|--------|-----------------|---|---|
|-------|------|--------|-----------------|---|---|

armrests which will provide a useful means of leverage for an elderly or mobility impaired person.

| Photo | Item | Issues | Recommendations | P | £ |
|-------|------------|--|-----------------------------|----------|----------|
| | 8.0 | Web/Written Information | | | |
| | 8.1 | <p>In order that users can make an informed decision on the suitability of your facilities it presents best practice to provide details of your building in advance.</p> <p>A simple statement including key dimensions and, in some instances, photographs of key elements will give users sufficient information to decide for themselves whether your facilities are suitable.</p> <p>Key elements could include; accessible parking provision; and entrances;.</p> <p>You should also seek to highlight particular barriers to access or site specific procedures which in this case would include the gradients of the approach and the unmade pathways through the Folly.</p> <p>You should avoid statements such as 'fully accessible bedroom' or 'wheelchair accessible entrance' and simply provide factual information to allow guests to make their own decision.</p> <p>Ideally this information should be</p> | Produce Accessibility Guide | 2 | B |

| Photo | Item | Issues | Recommendations | P | £ |
|-------|------|--------|-----------------|---|---|
|-------|------|--------|-----------------|---|---|

available on your website as well as forming part of any booking, invitation or registration process.

F Useful Organisations

Useful Organisations

Equality and Human Rights Commission

EHRC

3 More London

Riverside

Tooley Street

London

SE1 2RG

Tel: 0845 604 6610

Textphone: 0845 604 6620

Web: www.equalityhumanrights.com

RADAR - Royal Association for Disability and Rehabilitation

12 City Forum

250 City Road

London EC1V 8AF

Tel: 020 7250 3222

Fax: 020 7250 0212

Minicom: 020 7250 4119

Royal National Institute for the Blind

RNIB Customer Services

PO Box 173

Peterborough PE2 6WS

Tel: 0845 702 3153 - for the price of a local call

Minicom 0845 -58 56 91

Fax. 01733-37 15 55

RNIB Helpline

Tel. 0845-766 99 99 (UK Helpline callers only)

Tel. 020-7388 1266 (switchboard/overseas callers)

Fax. 020-7388 2034

Interpreters available

Textphone users call via Typetalk 0800-51 51 52

Action For Hearing Loss

Head Office

1-3 Highbury Station Road,

London,

N1 1SE

Tel: 020 7359 4442

Textphone: 020 7296 8001

Information Line

Tel: 0808 808 0123 (freephone)

Textphone: 0808 808 9000 (freephone)

SMS: 0780 000 0360

E-Mail: informationonline@hearingloss.org.net

Disabled Living Foundation

380 - 384 Harrow Road

London.

W9 2HU

Tel: 0845 130 9177

Minicom 0870 603 9176

email: info@dlf.org.uk

Web: www.dlf.org.uk

G Glossary of Terms

Glossary of Terms

| | |
|-------------------------|---|
| Ambulant | Disabled person who can walk. |
| BSL | British Sign Language |
| CIBSE | Chartered Institution of Building Service Engineers |
| Coir Matting | Matting formed from coconut fibres |
| Corduroy Landing | Ribbed floor surface which gives warning to visually impaired person as to the position of stairs. |
| Door Furniture | Door handles, Knobs etc |
| DTLR | Department for Transport, Local Government and the Regions |
| Embossed | Symbols or lettering which stands proud of a surface |
| Gradient | Slope of a ramp or other surface |
| Induction/ Hearing Loop | Device which converts your voice into a radio or infra-red signal and transmits this direct to a person's hearing aid, or separate receiver, where it is converted back to sound. |
| Inductive Coupler | In simple terms, an induction loop fitted to a phone. |
| Illuminance | The light projected onto a surface measured in Lux. |
| Lever Furniture | Door Handles |
| Manifestation | Marking to make an object or feature more visible i.e. marking to a glass door or window. |
| Nosing | Edge of a step tread |
| Open riser steps | Steps where there is no material in-filling the gap between treads |
| Rollover Threshold | Door threshold plate with gently sloping edges to allow easy passage by a wheelchair user. |



Cheltenham • Reading • London

 0800 001 4090

 info@evansjones.co.uk

evansjones.co.uk



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