

# Residents Survey

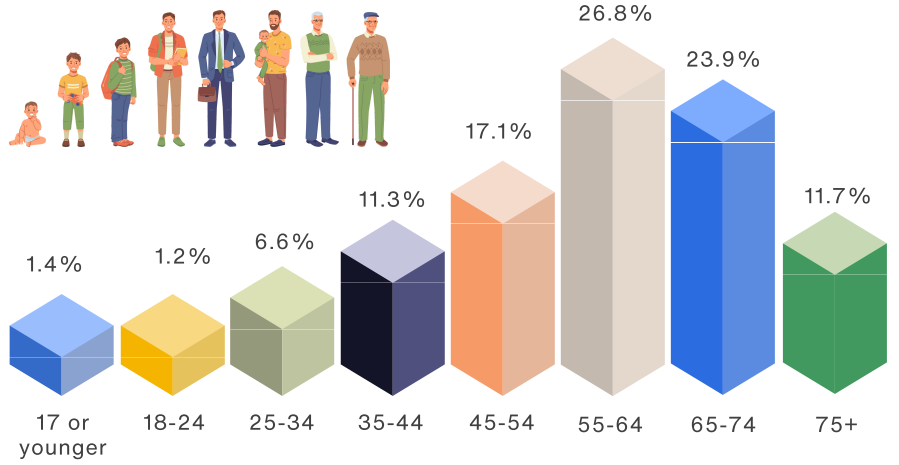
SEPTEMBER 2023



62% Live and work in Salisbury  
30% Live in Salisbury  
9% Visit for work or leisure

\*number of responses varies by question

## Age of respondents



## How do you feel about living in Salisbury?

**75%**

Satisfied or Very satisfied

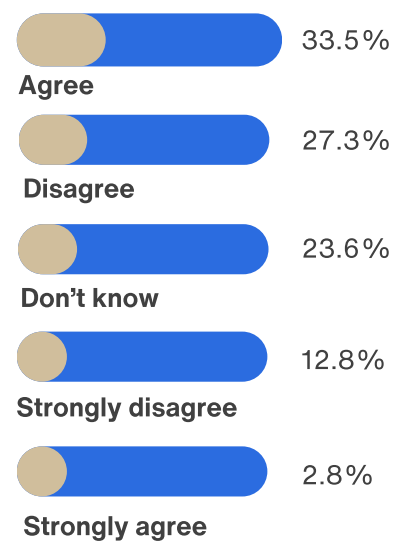
**23%**

Dissatisfied or Very dissatisfied

\*2% did not know

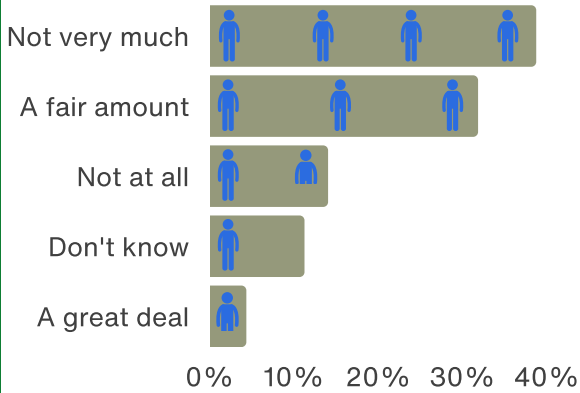
## How satisfied are residents with the way Salisbury City Council runs the following services?

|   | Very satisfied | Satisfied | Dissatisfied | Very dissatisfied |
|---|----------------|-----------|--------------|-------------------|
| Parks, open spaces & trees                    | 23.1%          | 54.5%     | 18.7%        | 3.7%              |
| Street cleaning                               | 8.6%           | 51.0%     | 31.5%        | 8.9%              |
| Promoting the city to residents & visitors    | 7.1%           | 56.0%     | 28.3%        | 8.6%              |
| Community services - Bringing people together | 7.4%           | 56.9%     | 28.2%        | 7.6%              |
| Crematorium & cemeteries                      | 17.4%          | 76.9%     | 4.4%         | 1.3%              |
| Events & markets                              | 18.9%          | 57.9%     | 18.7%        | 4.5%              |

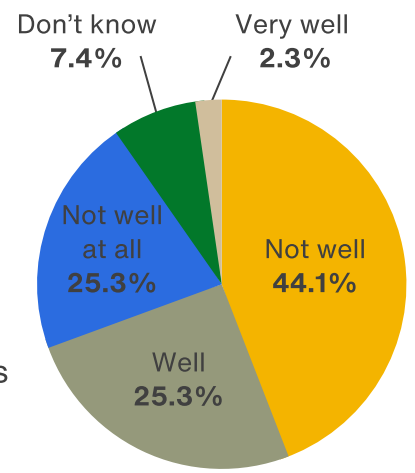


To what extent do you agree that Salisbury City Council allocate their budget to those services effectively?

## To what extent do you think Salisbury City Council acts on the concerns of local residents?



Overall, how well informed do you feel Salisbury City Council keeps residents about the services it provides?



Listed below are the five focus areas in the Salisbury City Council strategic plan, ranked in order of priority to survey respondents.

- Green City - Clean Streets**
- A Lively City - A year round programme of events**
- Your Voice Heard - Building links with residents by improving communications**
- Wellbeing - Opportunities for young people**
- Looking into the future - Seeking to protect all that people love about the city whilst accepting growth is needed to thrive**

*Thank You*

to all those who took part in the survey and to the 59% respondents who said that they would be prepared to take part in further research.