## Highways Improvement Request Form Missing Waters Road street sign

Location of Issue:	missing Waters Road street sign
Community Area:	Salisbury
Parish or Town Council:	Salisbury City Council

## Nature of Issue: Please replace missing Waters Road street sign

I'm contacting you today in regards to the missing Waters Road street sign which was removed from my wall by Wiltshire council for repairs some eight years ago and never replaced.

For the last eight years my mail has been delivered to Fairfield Road which is becoming extremely frustrating for myself and the tenant of the other address.

I have lost thousands of pounds worth of parcels over these eight years despite contacting the council to have the sign put back to be pushed from pillar to post.

I have completely had enough now and feel I have been more than patient with this matter.

I was originally told the sign would be put back with in weeks, to then be told months later there is no record of it needing repaired (after Wiltshire council themselves removed it) to then be told to put a new sign back it would have to go on poles rather than back on the wall. I was then told quite some time later this had not been actioned!

I have been pushed from one department to another trying to just have the street sign put back which is technically not my job to be doing but I am becoming more and more frustrated with losing my mail and parcels.

How long has it been an issue? 8 years

What would you like done to resolve this issue?

New "Waters Road" street sign put back where it was removed 8 years ago