

COMMUNITY SERVICE UPDATE

2023/24





Sample Footer Text

OVERVIEW

This has been a very strong development year for the Communities Team.

Whilst managing a number of vacancies and changes to the structure of the team they have nurtured new partnerships, grown engagement in their regular offers and worked incredibly flexibly to maintain continuity.

The programme has had significant impact on the wellbeing of its participants and engagements have increased in both volume and depth.

Having engaged with over 3000 residents for the first time, the team is ensuring we are meeting and understanding new needs and ambitions in our city.

The Pantry has also continued to reach more people this year and is a key part of the city's response to the Cost-of-Living crisis.

ENGAGEMENT DATA

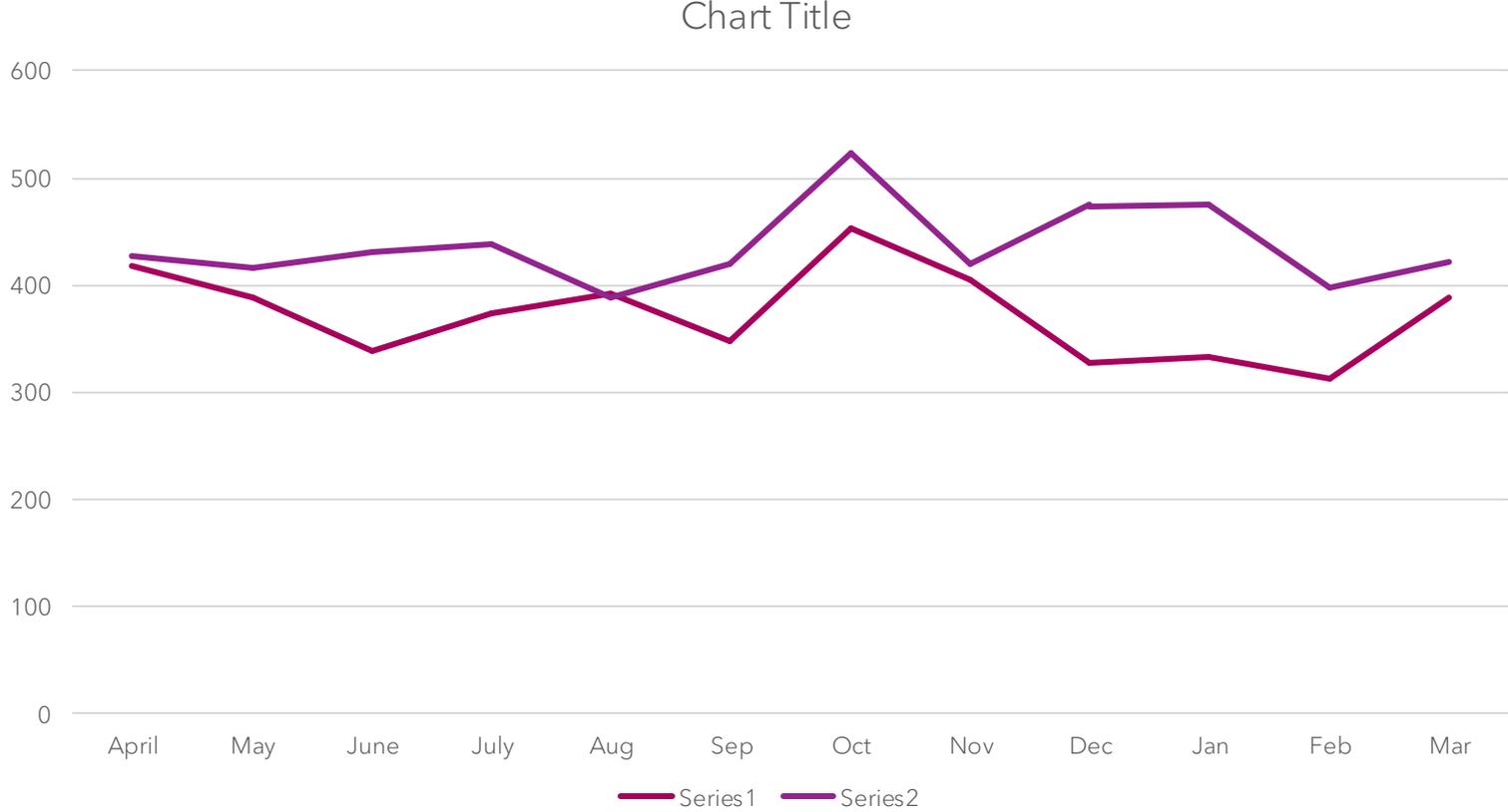
Area		2022/23	2023/24
Community Dev	Sessions	348	447
	Participations	5662	9020
	Participation hrs	11298.5	23698.25
Active Lifestyle	Sessions	377	341
	Participations	4793	5235
	Participation hrs	5545	6813.25
Supported Events	Sessions	98	82
	Participations	2300	2593
	Participation hrs	5552.1	5796

ENGAGEMENT DATA

		2022/23	2023/24
TOTALS	Sessions	823	870
	Participations	12,755	16,861
	Participation hrs	22,395	36,330.50
	New Engagements		3736
	Opportunities for Young People		
	Active Lifestyles		490
	Bringing Communities Together		181
	Low Income		512
	Marginalised Groups		160

Salisbury Pantry Impact

Month	Shops 2023	Shops 2024
April	418	427
May	389	416
June	339	430
July	374	438
Aug	392	388
Sep	347	420
Oct	453	523
Nov	405	420
Dec	327	475
Jan	333	476
Feb	312	397
Mar	388	422



PANTRY IMPACTS

Average Per month

436 visits

People currently supported

931

Annual surplus collections

720

CO2 savings (lifetime of the Pantry)

63984.0kg



EVALUATION APPROACH

ANONYMISED

SIMPLE

RIGOROUS

FLEXIBLE

Self-reported wellbeing

scored 1 – 5 against the 5 Ways

Looking at building on what we
do well and identifying
opportunities for improvement

Good Because

Better if



WELLBEING SNAPSHOT (85)

Score	Connect	Be Active	Take Notice	Keep Learning	Give
4 & 5	69.41%	42.35%	64.07%	76.47%	69.41%
3	11.76%	38.82%	21.17%	9.4%	17.64%
1 & 2	18.82%	18.82%	14.11%	14.11%	12.94%
	* Individuals withing groups feeling disconnected?	* No 'sports' activities included in sample.	* Evaluator feedback this is the hardest 'way' to explain.	* Very high score within arts and wellbeing groups	* Only 6 volunteers included in sample

WELLBEING SNAPSHOT (85)

- 76% of respondents are learning new things by participating in our programme
- 69% of people have a greater opportunity to connect with others because of our work
- Though only 7 % respondents are volunteers, 69% have found the opportunity to give to others and/or feel valued through our work
- Our low scoring responses are from a variety of individuals and do not sit within one activity
- Though we have not yet evaluated physical activity focused work, 42% of respondents are significantly more active as a result of participating

PEOPLE



Pantry

"It helps me out with being able to feed my son without worrying where my food is coming from."
"it breaks the feeling of isolation, and the wonderful volunteers made me feel more human"



Community Cafe

"Safe, friendly, non-judgmental, all welcome, inclusive, therapeutic emotionally"



Hangout

"I have something to look forward to each week"
"You learn your weak points"



After-School

"It is active, and nobody is left out"
"I get to help with the activities"

VOLUNTEERS



Give

“Doing this promotes feeling of self-worth, from taking the opportunity”



Connect

“What is most important is the connection with others, shoppers and volunteers. I get out and about and I have shape to my week”



Learn

“Everyone is learning some sign language to communicate with me, I am learning new skills”



Notice

“I like to get to know the young people in the Friary and be a positive adult”

NEW PARTNERSHIPS THIS YEAR



STRUCTURE

Strategy, Partnership and Evidence

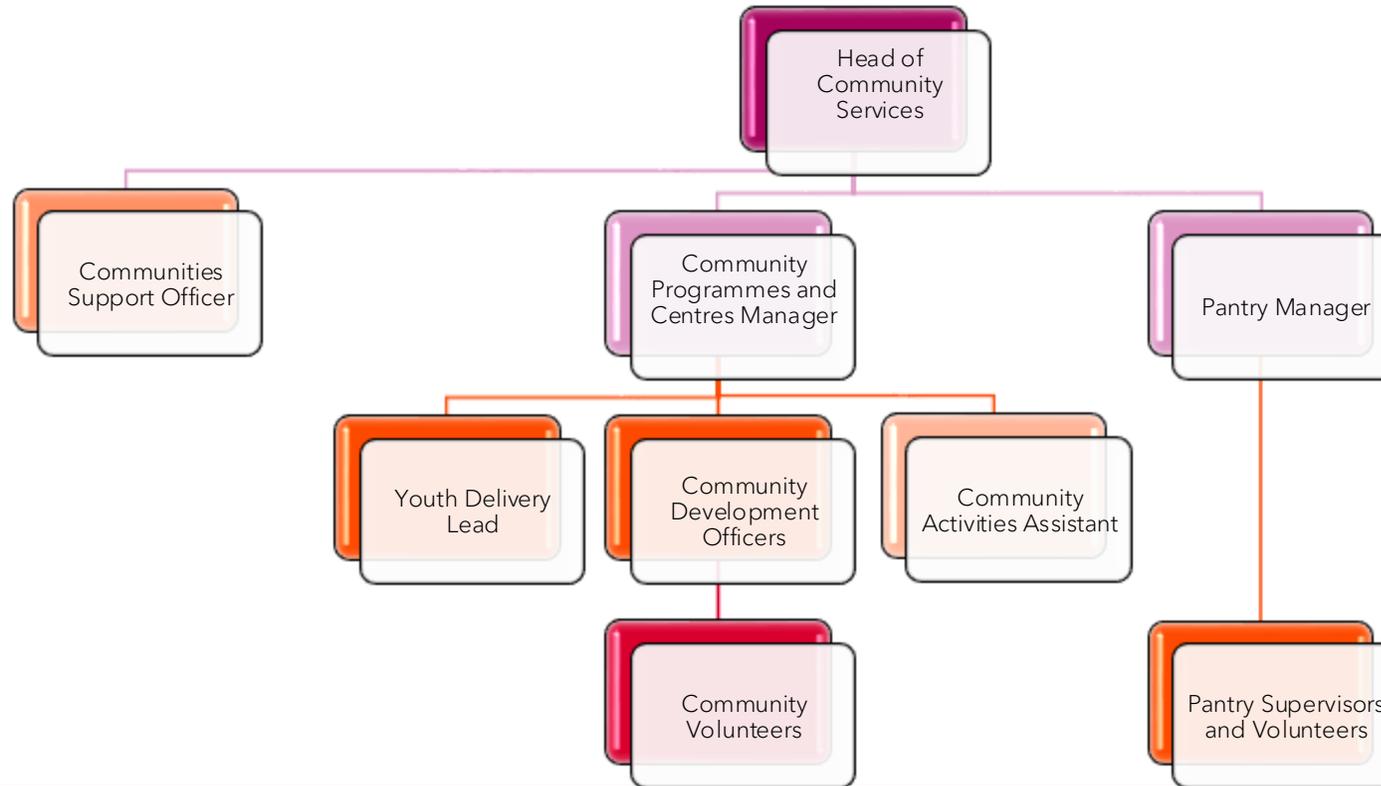


Centres and activity programme



Food inequality and financial inclusion





STRUCTURED TO SUPPORT THE WORK. WORK THAT REFLECTS OUR RESOURCES

Creating a service that is ... Sustainable, Resilient, Asset-Based, Ambitious

2024/25



- Further understand and respond to wellbeing impacts
- Review the Community Priorities with ref to evaluations, JSNA, data from partners
- Rebrand the community centres
- Provide a more consistent service
- Increase hires & volunteering opportunities
- Build on partnerships