

# Highways Improvement Request Form

## Contact Details

<b>Date:</b>	16 Sept 20224
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## Issue Details

<b>Location of Issue:</b>	Ayleswade Road, Salisbury
<b>Community Area:</b>	Salisbury
<b>Parish or Town Council:</b>	Salisbury City Council

### **Nature of Issue: Inappropriate use of Ayleswade Road by HGV's and Coaches**

Below are two e-mails recently received from local residents

"I live on Ayleswade Road in your ward and am reasonably new to the area. I dont know if this issue has been brought up before, but it regards the issue of large vehicles coming down Ayleswade Road.

Yesterday, my car was considerably damaged by a tourist coach which had come down the road, because 'his sat nav brought him this way'. My car, which i only had 3 months, is now undriveable, and i am going through the process of taking up an insurance claim and needing a courtesy car. As you imagine, this is very stressful and upsetting. The coach driver also damaged another residents car as well and admitted responsibility.

This is not the first time an issue like this has occurred. On other occasions residents have had to come out of their homes to guide large vehicles between the cars, and around a slight bend in the road. It clear that some are interpreting Ayleswade on their sat navs, as a through road. Even refuse lorries find it a little tricky, but due to the skill of the crew they are able to navigate the road without hitting anything.

Could it be considered that some kind of warning sign be put in place to advise drivers of large vehicles that the road may not be suitable, particular for coaches and large HGVs?"

And

"Traffic coming off Exeter Street roundabout via St Nicholas's Road and over the Harnham Bridge is continually taking the wrong fork into AyleswadeRoad. Most drivers (including those of commercial vehicles) are following their Sat Nav devices which wrongly direct them to the top of Ayleswade Road. This is a cul de sac but signage is very poor (inadequate) in alerting drivers.

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> In one hour whilst my partner was working outside my property (No 40), 4 foreign cars and 3 others including 2 vans, drove to the top of the road before realising that the road leads nowhere. They had to turn as do all drivers who mistakenly navigate this cul de sac road.

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> The number of vehicles who take this route is increasing year on year. Regularly camper vans and even caravans are getting stuck at this top end of the road and having to negotiate turning. On some occasions my neighbour will assist in directing the drivers (even helping with the manoeuvring in the detachment of the caravan from the vehicle itself necessitating both to be turned separately).

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> To cap it all on Saturday 7 September (3days ago) a 44 ton Waitrose artic vehicle mistakenly drove to the top end of this road before realising he was in a cul de sac. The driver had a dreadful job reversing back, narrowly missing colliding with any parked cars along the way. He

eventually managed to leave the road using the private road Britford Lane. This incident brought several residents to come out of their homes to navigate the huge vehicle (in their own interests and to help the driver).”

There are also a number of other residents who have experience similar

**How long has it been an issue?**

A while, but now increasing in frequency

**What would you like done to resolve this issue?**

Addition of “not accessible by Coaches / HGV’s” or “No through Road” signage at junction with Harnham Road / St Nichols Rd. Addition of on street white line “No HGV’s” marking.

Currently the junction has neither, see images below:-



**Have you been in touch with your local Wiltshire Councillor? (Yes/No)**

Yes

***This form needs to be completed and e-mailed or sent to your local Town or Parish Council. Town and Parish contact details are available via the link below:***

<https://cms.wiltshire.gov.uk/mgParishCouncilDetails.aspx>

**Town or Parish Council Comments:** (To be completed by Town or Parish Council only)