

# COMMUNITY SERVICE UPDATE

Dec 2024

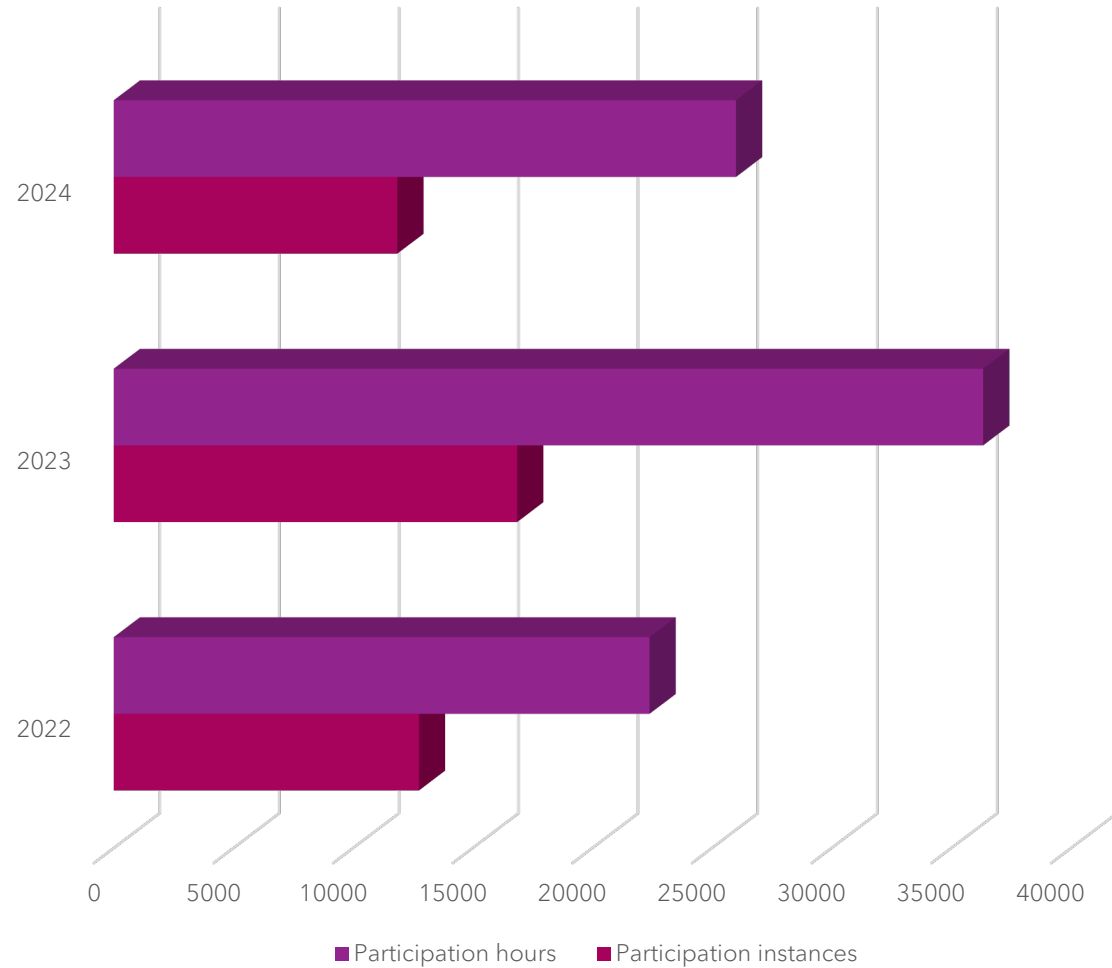


# TOTAL ENGAGEMENT FIGURES

Tracking both participation instances and hours we can see a steady increase in both across the last 3 years.

2024 figures shown are for Q1 & 2.

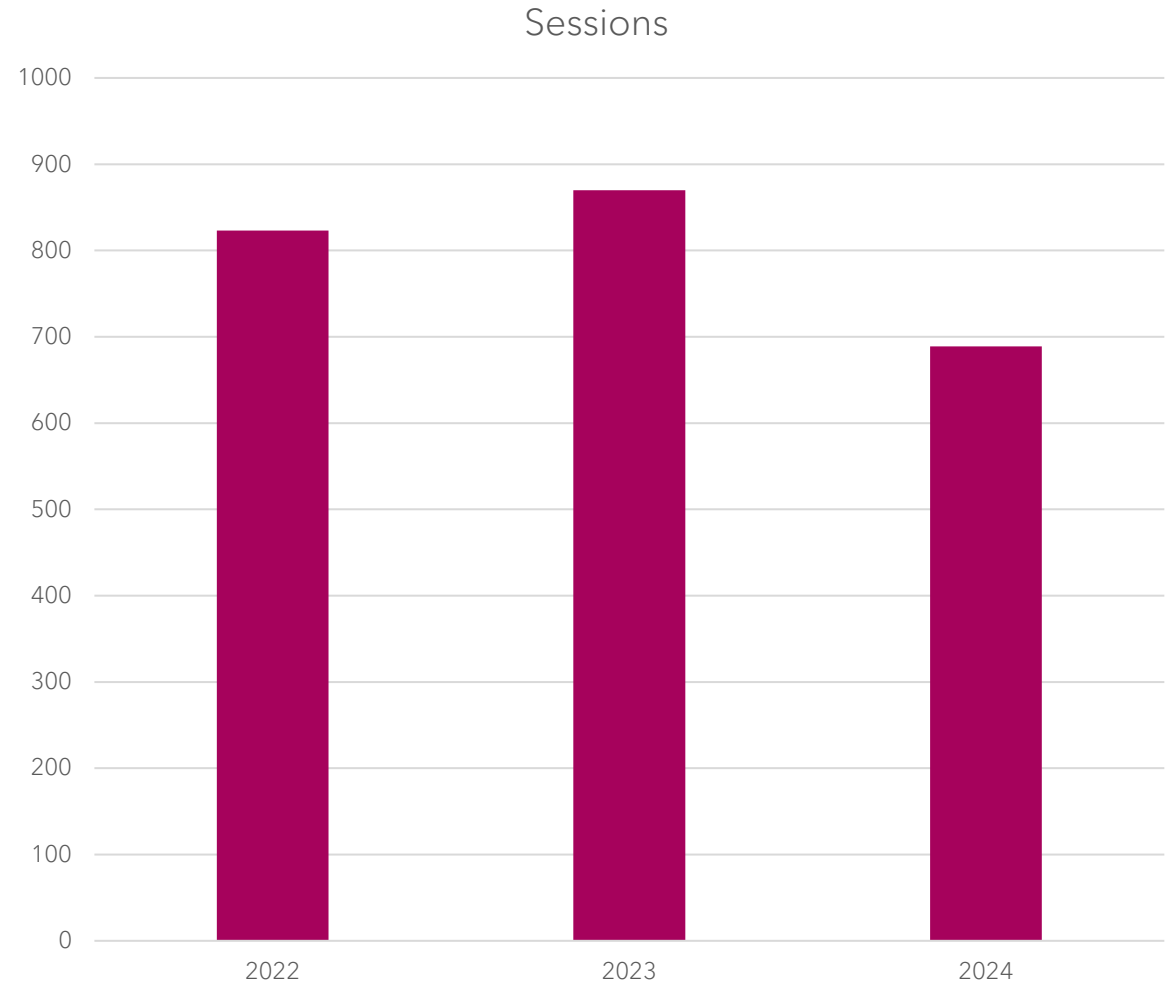
A significant increase in both measures is indicated for this year.



# TOTAL ENGAGEMENT FIGURES

The number of sessions per year follows a similar trend.

At the end of Q2 sessions delivered stand at 79% of the full year figures for the previous year.



# COMMUNITY PRIORITIES

	New Engagements	2344
Op for YP	128	306
Active	133	177
Communities Together	109	170
Low Income	145	337
<u>Marginalised groups</u>	72	166

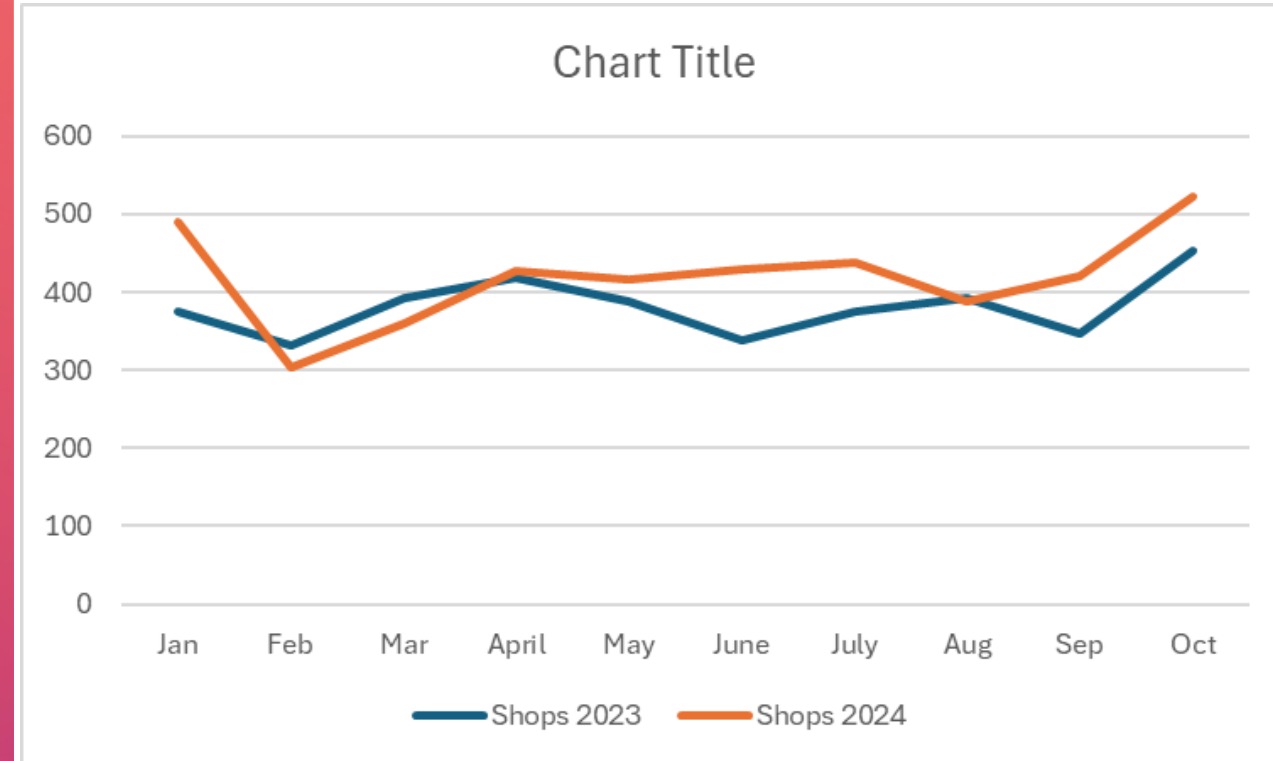
**1 2 7 0**  
**(UP FROM 1 1 0 2)**  
**HOUSEHOLD**  
**MEMBERS**

**3 5 8**  
**(UP FROM 3 0 7)**  
**ACTIVE**  
**SHOPPERS**

**1 5 4 6**  
**MEMBERS SINCE**  
**OPENING**

**8 5 NEW**  
**MEMBERS**  
**SINCE 1 6 SEP 2 4**

## Monthly shops



**October 2024**  
**busiest month on record**



# COMMUNITY SUPPORT

## **BRING** A TIN TO WORK / SCHOOL DAY TO HELP SUPPORT **DROP OFF POINTS**



Nunton Vending Machine  
Radner Arms  
Mole Valley Farmer  
Ken & Ann Hatch Woodfalls  
C1 Precision At Churchfield  
Charles Café  
Miss Tiffs  
Barclays Bank  
Abby Nanson My Mortgage Expert  
Downton Kebab Shop  
Larkhill Garrison  
Middleton & Major  
Laverstock & Ford Football Club  
Debbie postlethwaite odstock village

Tesco extra salisbury southampton road  
Thursday november 14 &  
friday december 6<sup>th</sup>



[friendsofradioodstock@outlook.com](mailto:friendsofradioodstock@outlook.com)

Organise by Sharon Chandler volunteer from RADIO ODSTOCK and supported by RADIO ODSTOCK



# FINANCIAL INCLUSION

- Financial Inclusion Officer from Acorn Community Bank & 2 volunteers (now working with us for 1 year.)
- Jul – Sept Q2 report
  - 97 1:1s + 39 follow ups (47% increase on Q1)
  - Thriving on a Shoestring event (SaSS)
  - Live and Breathe talk
- Themes – PIP, UC, Disability passes/badges, Housing, Savings & “No resource to public funds” issues.
- Feedback - 100% of survey respondents said face to face support was usually or always important to them in seeking support
- New - Savings offers specific to our service

## Pantry Impacts

- Jan 2024 65% of members had been with us for more than 9 weeks
- Oct 2024 48% of members had been with us for more than 9 weeks



**ACORN Community Bank** **STOP LOAN SHARKS** Intervention . Support . Education **Salisbury PANTRY**

Working together for your financial well-being.

**FOOD SAVER**

Start your **regular savings** journey with us and get **rewarded**. Save a fixed amount of **£5** per month for **5 months** and we will **match** your savings with a **bonus** up to a maximum of **£25**.

Monthly Savings	Total Savings	Additional Bonus
£5 per month	£25	£25

You will need to be a member of Acorn Community Bank & Salisbury Pantry to open a Food Saver

**Apply Now**

To join Acorn simply visit our website and submit a membership application

Once accepted you will need to pay the membership fee to activate your account.

Visit our website and complete the form online to open the Food Saver.

**SCAN ME**

Membership fee **£2** + One time non-refundable admin fee **£1** = Minimum balance requirement **£1**

Protecting your money **fscs**

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# ADULTS AND OLDER PEOPLE

## Sept & Oct

- Silver Salisbury
- Senior Youth – Numbers increase
- Lunch Club Support – asset-based approach
- Kaleidoscope grant
- Wessex MS Therapy Centre
- Financial Inclusion
- Sing and Breathe

## Future Activity

### New Activities

- Home Instead Dementia Group
- GOGA
- BSL course
- Beat the Winter Blues – Community Led
- Disability Event March 2024

### Christmas

- Community Café Christmas Lunch
- Adults and Older People Party @ Bemerton
- St Thomas' Christmas Tree's



# CHILDREN AND FAMILIES

## Sept & Oct

- Music Mondays - Friary
- Increased numbers at ASCs
- Toy Drive
- Home Educated Craft - Monthly

## Future Activity

### New Activities

- Music Mondays - Bemerton

### Christmas

- Friary Family Party
- Bemerton Christmas Party
- Panto Trip
- Grotto Trip
- Supporting the Foodbank Christmas Party
- Home Education Christmas Craft

# YOUNG PEOPLE

## Sept & Oct

- Hangout – Trips, First Aid, Cooking
- Bishopdown – Time Change
- Museum Creative Club
- YOU Network

## Future Activity

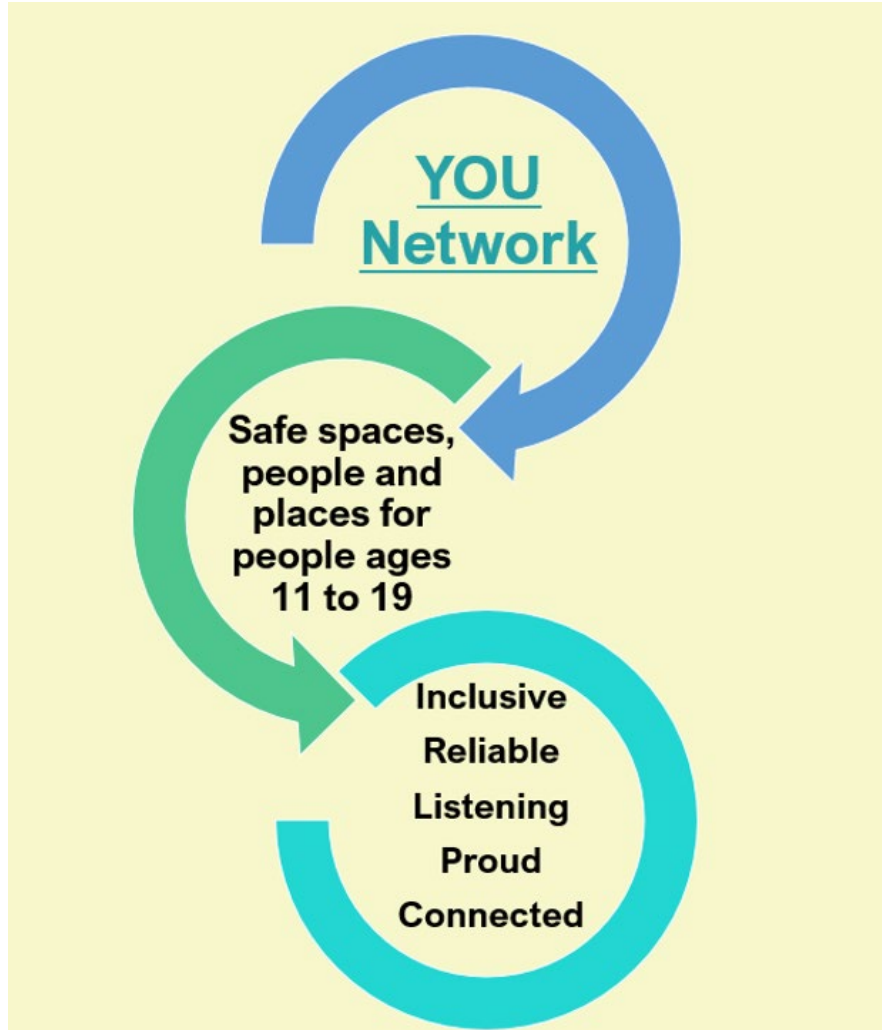
### New Activities

- Hangout Talent Show
- Hangout Snack shop

### Christmas

- Trip to SCC silent disco
- BU Christmas Party

# LAUNCH JANUARY 2025



MEMBERS - 16 settings currently

- Wiltshire Creative - Young Ambassadors, Shift events, festival
- Rise 61 x 3 settings
- St Francis Church youth club
- Safer Streets Team (The Bridge)
- Salisbury Baptist Church
- SCC - Hangout, Bishopdown
- UMBS Youth Club - Bemerton
- Impact MMA
- Doorstep Sports - Bemerton & Friary - Wiltshire Council
- Buzz Action Foundation Events
- Level Up
- Salisbury Cathedral

TRAINING PARTNERS

- Connect Young People - Addiction
- The Bridge - Engagement techniques
- SCC - Data and sign-posting

# ACTIVE LIFESTYLES



**Ability Counts** - Active talks with local clubs and the FA for a permanent home for the club with development opportunities for members

**Park Yoga** - SCC will support this provision for 2025/26 enabling bursary places for referred people and the continuation of this provision (STAT)

**Ramblers Wellbeing Walks** - Training for 4 new walk leaders delivered on October to support the ongoing delivery of walks (212 participation instances in October 2024)

**Doorsteps @ The Friary** - developing a plan with Wiltshire Council Place-Based sports lead to reintroduce this provision

**Walking Sport @ Friary** - looking for a date in the Community Centre to commence early 2025

**Kids Love Fit** second session at Bemerton heath

**Anti Bullying Boxing** at Friary and Bemerton Continues

# COMMUNITY INCOME

## MONTH 6 MONITORING

BEMERTON HEATH CENTRE  
OR  
FRIARY CENTRE



**HIRE OUR  
COMMUNITY  
SPACE**

REFRESHMENTS INCLUDED



communities@salisburycitycouncil.gov.uk  
Book a tour today! →  
Communities Team 01722 417 100



Scan  
And  
Book

23/24 Community Income -  
Year ended 12% under target.

24/25 Community Income so far -  
15% ahead of profiled target.

24/25 Lunch Club income -  
18% ahead profiled target.

Average weekly centre hires Nov 2023  
18 hrs.

Average weekly centre hires Nov 2024  
26hrs

Projected weekly centre hires Jan 2025  
30.5hrs



## APPENDIX 1 - SUPPORTING ENGAGEMENT DATA

Area		2024/25 Q1	2024/25 Q1&2
Children and family	Sessions	34	93
	Participations	311	715
	Participation hrs	466.5	1142
Youth	Sessions	65	82
	Participations	445	684
	Participation hrs	748	1169.45
AOP & Lunch Clubs	Sessions	86	194
	Participations	1056	2380
	Participation hrs	3376.5	8315
Sport & Activity	Sessions	103	129
	Participations	964	1664
	Participation hrs	1500	2492.50

## APPENDIX 2 - SUPPORTING ENGAGEMENT DATA

Area		2024/25 Q1	2024/25 Q1 & 2
Supported Activity	Sessions	139	164
	Participations	1490	2080
	Participation hrs	3794	4505.75
Events	Sessions	16	27
	Participations	2962	3340
	Participation hrs	7876.5	8383.35