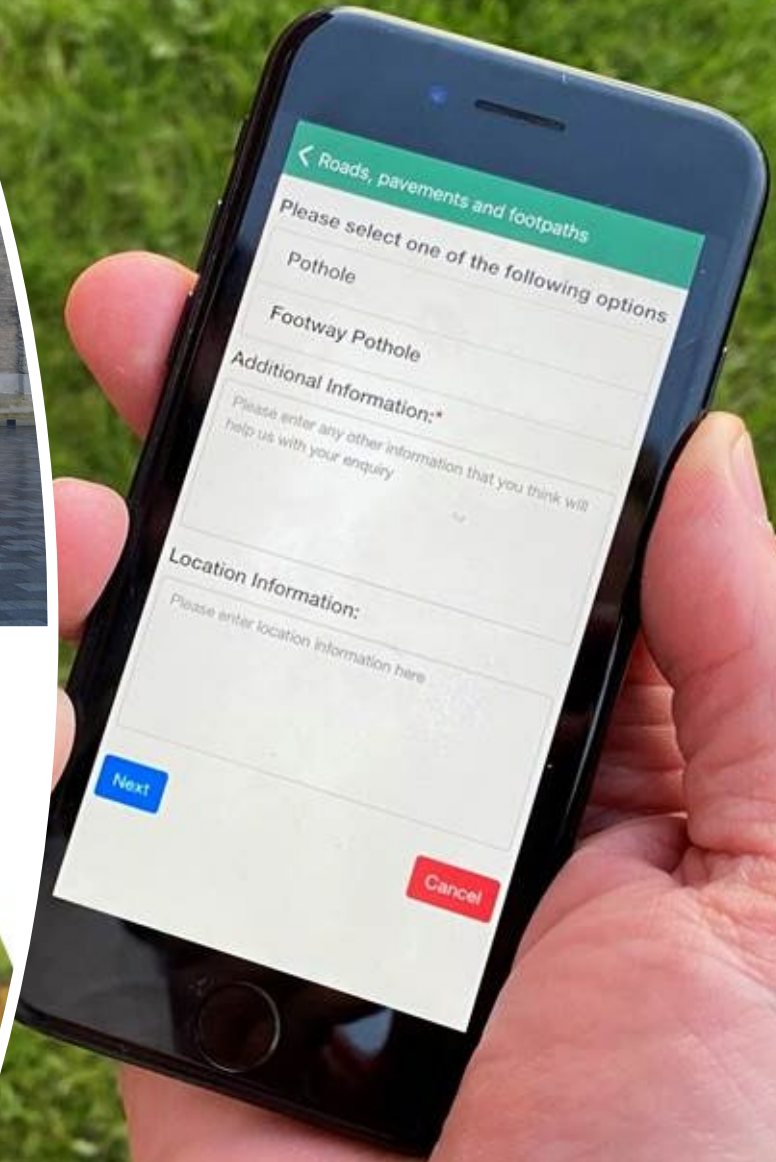


SALISBURY CITY COUNCIL



Environmental Services Team – December 2024

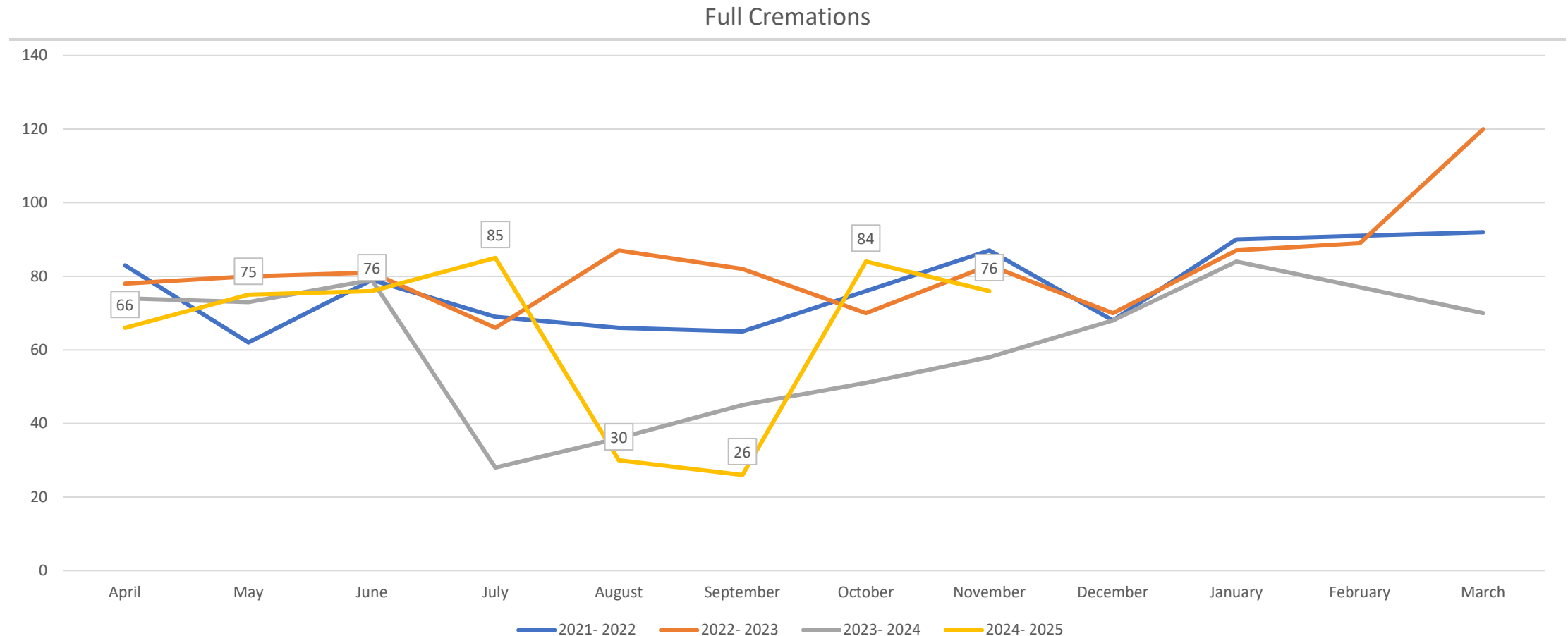
Environmental Services Streetscene



Environmental Services CCTV



Environmental Services - Crematorium & Cemeteries



Full Cremation figures from April 2024 – November 2024 total 518 compared to 444 across the same period in 2023/24, 627 in 2022/23 and 587 in 2021/22.

Environmental Services Estates

- Churchill Gardens Resurfacing Works complete with 60 trees to planted either side of the paths with public conveniences reopened.
- The Residential grass cutting team have completed their final grass cut of the season. There was a total of 4 rounds completed over the year which is an increase from the 3.5 completed last year.
- The team are now focused on hedge cutting across the parish.
- Dan Collings, one of our Senior Grounds Operatives successfully completed his Chainsaw course on the 18th November - Well done Dan!
- Avenue Cemetery footpath improvements works are underway.





Street Scene Statistics

- September to November 2024



SALISBURY
CITY COUNCIL



- Streetscene are currently recruiting for three replacement operatives.
- Since the start of November, we have gained and trained our city centre Barrow team on an eco-friendly gum remover gun, to aid with the clearance of gum & stickers off our streets.
- Since the 21st of October, our road sweepers and roving team have now proceeded onto our leaf clearance rota.
- Since 1st April 2024, we have responded to 178 reports of fly tipping, as well as assisting Wiltshire Council to combat this environmental crime in the parish, which since August has resulted in one successful £1000 prosecution.
- Since 1st Sept, Streetscene have removed 97 unauthorised bags of waste off our streets, with a drop of 169 unauthorised bags found since the beginning of the year compared to those found last year.
- Our team are constantly tackling graffiti in this city daily, whilst responding to any offensive graffiti within 4 hours of receiving the report.
- Since June, 47% of all Streetscene related and reports of weeds received by our officers have come in through the [My Wilts App](#).
- Since 1st Sept along with our teams' daily rounds, Streetscene have responded to 235 Streetscene related reports, out of 262.

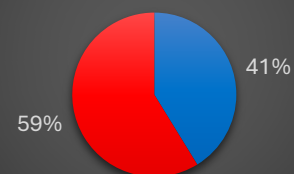
Breakdown of how the reports are received between September and November 2024



■ Reports recieved via My Wilts App

■ Reports recieved not through the MyWilts App

Yearly Breakdown of how the reports are received 2024



■ Reports received via My Wilts App

■ Reports received not through the MyWilts App



Streetscene@salisburycitycouncil.gov.uk

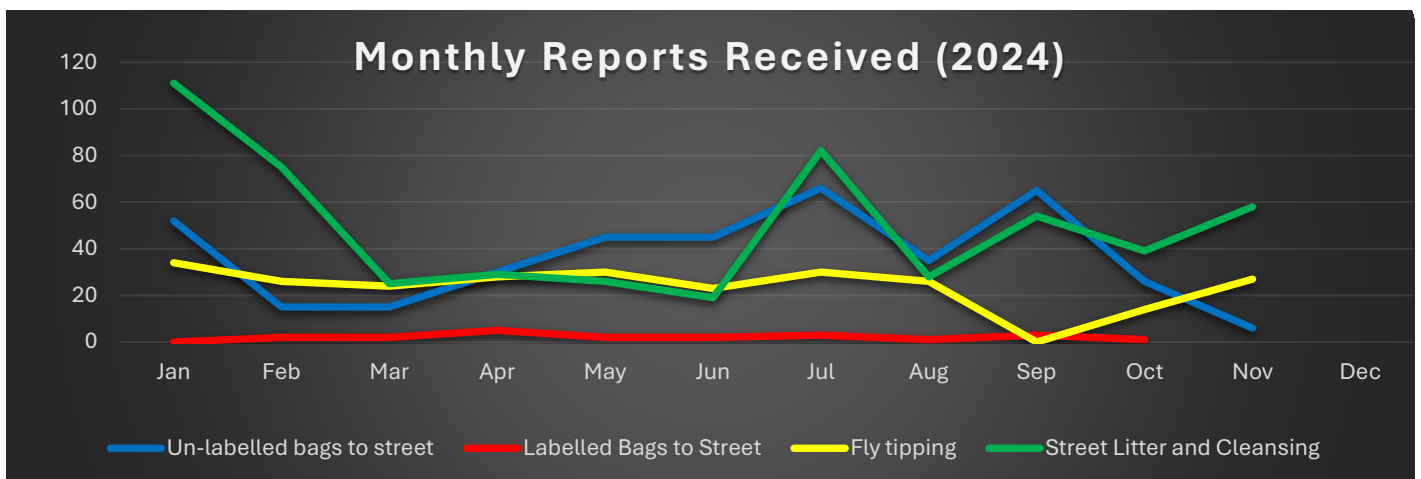
01722 342860



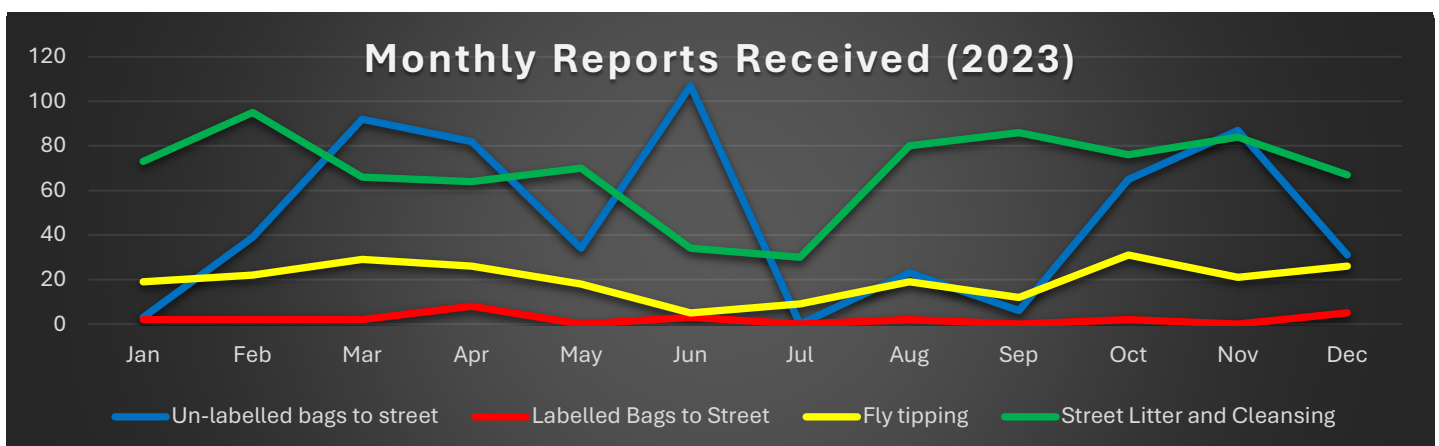
The graphs shown below detail the number of monthly reports received by our Streetscene Officers over the past year, either by the My Wilts App, through reports from staff or by residents through email and phone calls.

Key:

-  Unlabelled bags mean any fly tipped bag of domestic waste dumped on the street without an authorised white household waste label provided by Wiltshire Council
-  Labelled bags mean they contain a Wiltshire Council white household waste label, but have missed collection and the resident hasn't arranged a rescheduled collection
-  Fly tipping – reports of the illegal act of dumping rubbish in a place where it is not permitted.
-  Street litter and Cleansing – covers reports of litter on the streets, dog foul, broken glass, human waste, vomiting, overflowing bins, trolleys left on the streets, flyposting, graffiti, obscene graffiti, dead animals, issues with play areas, issues with highways and pavements, vandalism or broken street furniture.



Compared to:



Streetscene@salisburycitycouncil.gov.uk

01722 342860



JULY 2024

19 different operators.

During July this year **19** members of the team manned the control room, **18** of those were trained volunteers providing their own time to ensure public safety.

372 hours committed.

Whether the operators are working solo or as a pair the above number shows how dedicated they are in their objective to safeguard our city throughout the year.

65% of RTV's seized.

This month we received **40** Requests To View footage and **26** of those ended with a positive result and were copied to be used as evidence by our partners.

201 log book entries.

Operators keep a daily record of events and activities that take place whilst they are on duty. These can be reacting to information passed from our partners or from proactively observing the cameras.

Sources of log entries.

Entries	Source	Arrests
88	Observed by CCTV	2
49	ShopWatch/PubWatch	2
53	Wiltshire Police	5

* Please note that statistics displayed are gathered from information recorded by staff at Salisbury CityWatch and have no connection to data from any other organisations.

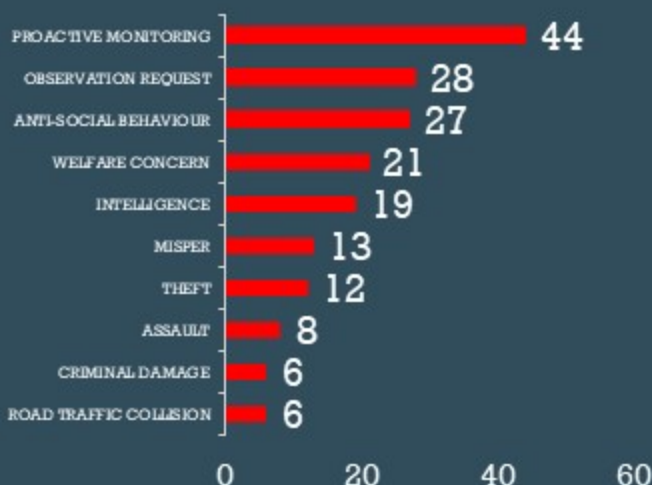
HOURS WORKED IN JULY



TOP 5 RTV REASONS IN JULY



TOP 10 LOG BOOK ENTRIES IN JULY



cctv@salisburycitycouncil.gov.uk



01722 329963



AUGUST 2024

17 different operators.

During August this year **17** members of the team manned the control room, **14** of those were trained volunteers providing their own time to ensure public safety.

334 hours committed.

Whether the operators are working solo or as a pair the above number shows how dedicated they are in their objective to safeguard our city throughout the year.

83% of RTV's seized.

This month we received **30** Requests To View footage and **25** of those ended with a positive result and were copied to be used as evidence by our partners.

142 log book entries.

Operators keep a daily record of events and activities that take place whilst they are on duty. These can be reacting to information passed from our partners or from proactively observing the cameras.

Sources of log entries.

Entries	Source	Arrests
55	Observed by CCTV	3
53	ShopWatch/PubWatch	3
29	Wiltshire Police	3

* Please note that statistics displayed are gathered from information recorded by staff at Salisbury CityWatch and have no connection to data from any other organisations.

HOURS WORKED IN AUGUST



TOP 5 RTV REASONS IN AUGUST



TOP 10 LOG BOOK ENTRIES IN AUGUST



cctv@salisburycitycouncil.gov.uk



01722 329963



SEPTEMBER 2024

16 different operators.

During September this year 16 members of the team manned the control room, 14 of those were trained volunteers providing their own time to ensure public safety.

351 hours committed.

Whether the operators are working solo or as a pair the above number shows how dedicated they are in their objective to safeguard our city throughout the year.

67% of RTV's seized.

This month we received 39 Requests To View footage and 26 of those ended with a positive result and were copied to be used as evidence by our partners.

116 log book entries.

Operators keep a daily record of events and activities that take place whilst they are on duty. These can be reacting to information passed from our partners or from proactively observing the cameras.

Sources of log entries.

Entries	Source	Arrests
54	Observed by CCTV	1
34	ShopWatch/PubWatch	3
26	Wiltshire Police	1

* Please note that statistics displayed are gathered from information recorded by staff at Salisbury CityWatch and have no connection to data from any other organisations.

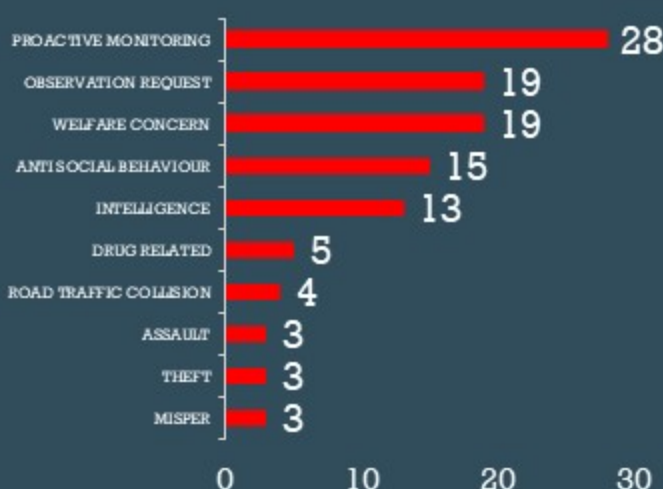
HOURS WORKED IN SEPTEMBER



TOP 5 RTV REASONS IN SEPTEMBER



TOP 10 LOG BOOK ENTRIES IN SEPTEMBER



cctv@salisburycitycouncil.gov.uk



01722 329963



Good work reports from CCTV Operators

September - November 2024

Below is a small section of reports from Salisbury City Council's CCTV Operators from the last 3 months, which highlights the critical role the CCTV team plays in keeping the city safe and crime at a minimum.

30/09/24	Tim	<p>On Monday 30 September there was a report to Police that a motorcycle had been damaged in the Lower Maltings Carpark overnight. I was able to locate the MC and playback revealed that the damage had been caused by someone I now know to be [REDACTED]. Subsequently QJ began reporting anti-social behaviour in the Cheese Market. I located the likely offender and this turned out to be [REDACTED]. QJ asked me to monitor and feedback on the situation. It appeared to be getting out of hand, I reported back to QJ and officers were tasked as a priority and [REDACTED] was subsequently arrested.</p>	Suspect arrested
01/10/24	Tim	<p>On Tuesday 1 October Studio 21 (Cross keys) reported theft of a statue valued at £500 and possibly other items as well. Sierra 59 alerted other Sierras and S49 coordinated a search on the ground for the offender. They found him and S49 asked that I request police attendance, at that time the location was on Queen Street. The offender then decided to make off and headed into the Red Lion. I was able to direct officers to the Red Lion. The offender made a bit of a run for it and was apprehended on Brown Street. The success of this event is due to the great team work of the Sierras on the ground. Well done them.</p>	Suspect detained.
04/11/24	Tim	<p>This morning Sierra 7 (Boots) reported a suspected theft, she asked if I could locate the offender whilst she checked back to be certain that he had not paid.</p> <p>I tracked the offender into Goldsmiths alley and then lost him. Sierra 7 confirmed that a theft had taken place and a photoshot was put on line together with a description.</p> <p>Subsequently Sierra 59 (Cross keys Security) spotted an individual looking like the offender on Winchester Street.</p> <p>I was able to confirm that it was our offender. I followed him and was able to direct Sierra's 7,59 and 9 to Alabare. They caught up with him on the steps into Alabare and stolen goods were recovered. At this point the offender became quite aggressive and Sierra 9 asked for police assistance.</p> <p>I radioed QJ and officers were tasked. The offender was subsequently arrested and more stolen goods were recovered from a room within Alabare.</p> <p>Particular thanks to Sierra 59 for the tip-off.</p>	

06/11/24	Tim	<p>This afternoon I observed a male being quite aggressive whilst begging in Library walk. I informed QJ and an officer, [REDACTED], was tasked to attend.</p> <p>As I was talking him down Castle Street in his patrol car a call for urgent assistance for Bradbeers came over the city watch radio. A female had stolen a quantity of high value perfume and was heading along Blue Boar Row towards Castle Street. I obtained a pretty garbled description from Sierra 10 and was lucky enough to spot the female as she ran across Castle Street. Whilst this was going on [REDACTED] was asking for more directions regarding the beggar.</p> <p>I told him (via p2p) that I thought we should abandon the beggar and made him aware that the female thief had run across Castle Street just behind him and as far as I could tell had entered Tesco. City Watch radio burst into life with various Sierras wanting to help and asking for descriptions etc. At the same time I was actively p2ping with Alex.</p> <p>The upshot of this was that it was several minute before I could go to playback. Unfortunately I then discovered that the female had run past Tesco and continued into central car park. I immediately alerted [REDACTED] and all Sierras to my mistake. The search was widened and [REDACTED] subsequently arrested the female.</p> <p>As up until just prior to the arrest all communication with [REDACTED] had been via P2P he asked me to fill in the detail with QJ so that a log could be started.</p> <p>Every incident like this just goes to show how important our City Watch radio is.</p>	
----------	-----	--	--



VENTURE SECURITY MANAGEMENT

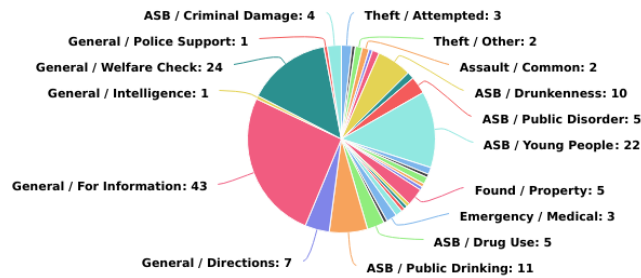
ASB Hotspot Patrols - Salisbury Incident Analysis
01-09-2024 - 22-11-2024

Multi-dimension Overview

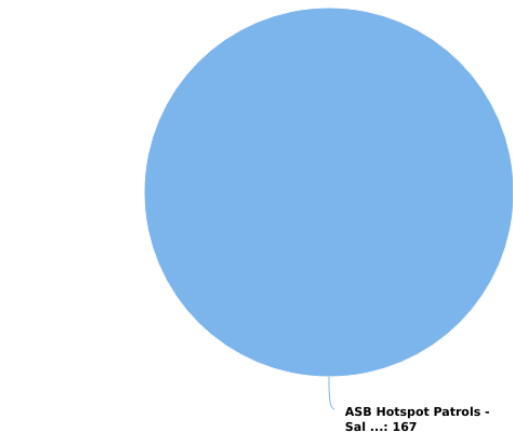
01-09-2024 - 22-11-2024



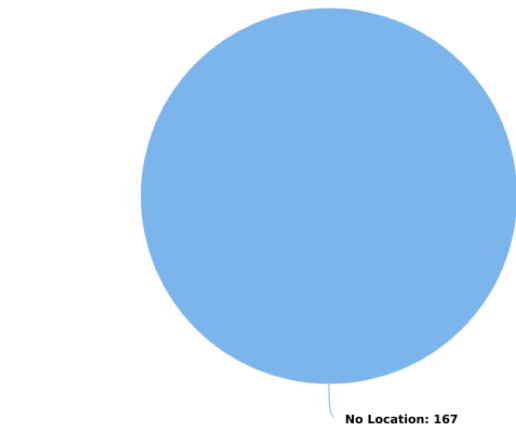
Incident Category



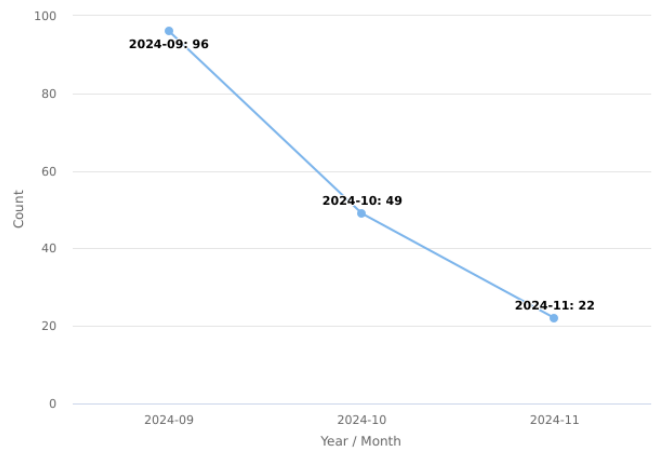
Account



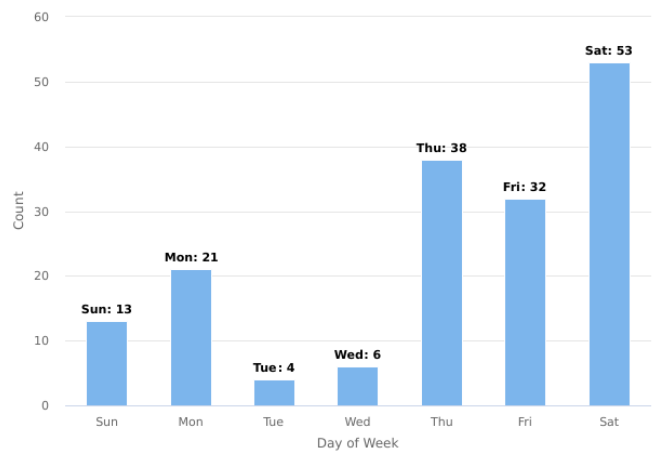
On-Premise Site Location



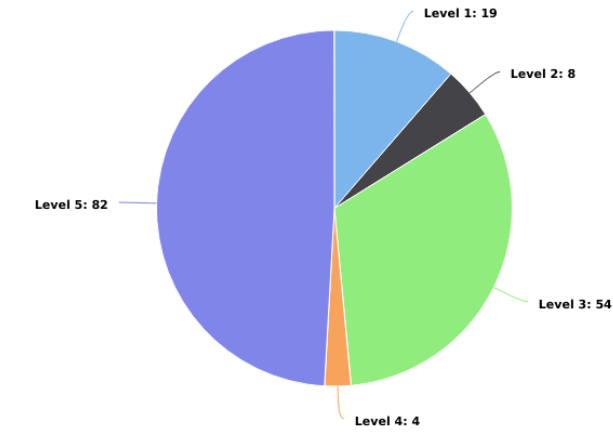
Year / Month



Day of Week



Incident Severity Level (1-5)

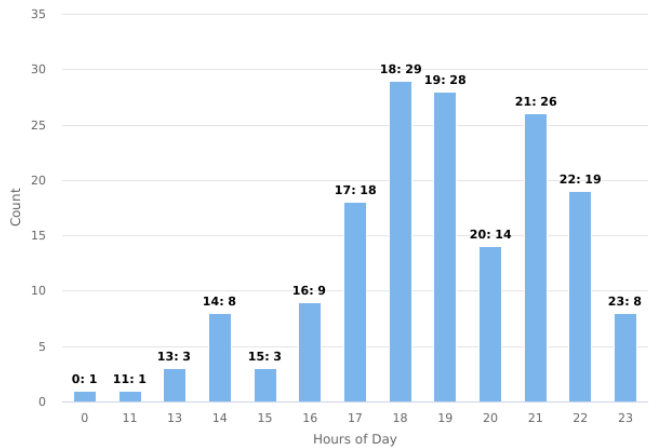


Multi-dimension Overview

01-09-2024 - 22-11-2024



Hours of Day



Incident Category by Day of Week

01-09-2024 - 22-11-2024



Incident Category	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Total
Theft / Attempted						1	2	3
Theft / Arrest	1							1
Theft / Other	1	1						2
Assault / Common		1			1			2
Assault / Weapons			1					1
ASB / Noise		1			1			2
ASB / Drunkenness					3	4	3	10
ASB / Suspicious Person					1	1		2
ASB / Public Disorder				1	2	1	1	5
ASB / Young People		1	3		5	3	10	22
Homelessness						1	1	2
ASB / Other		1						1
Lost / Person					1	1		2
Lost / Property					1			1
Found / Person						1		1
Found / Property						1	4	5
Found / Weapons						1		1
Accident / Personal Injury				1				1
Accident / Vehicle - Personal Injury	1							1
General / Patrol (Special Request)	1						1	2
Emergency / Medical		1				1	1	3
ASB / Underage Drinking							1	1
ASB / Drug Use					2	3		5
ASB / Public Drinking	1			1	4	4	1	11
General / Directions		3		1	1		2	7
General / For Information	3	7		1	13	4	15	43
General / Intelligence							1	1
General / Welfare Check	4	4		1	3	3	9	24
General / Police Support						1		1
ASB / Criminal Damage	1	1				1	1	4
Total	13	21	4	6	38	32	53	167

Incident Category by Month

01-09-2024 - 22-11-2024



Incident Category	Sep	Oct	Nov	Total
Theft / Attempted		1	2	3
Theft / Arrest			1	1
Theft / Other	1		1	2
Assault / Common		2		2
Assault / Weapons		1		1
ASB / Noise		1	1	2
ASB / Drunkenness	7	3		10
ASB / Suspicious Person	1	1		2
ASB / Public Disorder	4		1	5
ASB / Young People	9	11	2	22
Homelessness	2			2
ASB / Other	1			1
Lost / Person	1	1		2
Lost / Property	1			1
Found / Person	1			1
Found / Property	4	1		5
Found / Weapons	1			1
Accident / Personal Injury		1		1
Accident / Vehicle - Personal Injury	1			1
General / Patrol (Special Request)			2	2
Emergency / Medical	2	1		3
ASB / Underage Drinking		1		1
ASB / Drug Use	4	1		5
ASB / Public Drinking	7	4		11
General / Directions	7			7
General / For Information	24	11	8	43
General / Intelligence	1			1
General / Welfare Check	14	6	4	24
General / Police Support	1			1
ASB / Criminal Damage	2	2		4
Total	96	49	22	167

Incident Location by Day of Week

01-09-2024 - 22-11-2024



On-Premise Site Location	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Total
No Location	13	21	4	6	38	32	53	167
Total	13	21	4	6	38	32	53	167

Incident Location by Month

01-09-2024 - 22-11-2024



On-Premise Site Location	Sep	Oct	Nov	Total
No Location	96	49	22	167
Total	96	49	22	167



ASB Warden stats September - November 2024

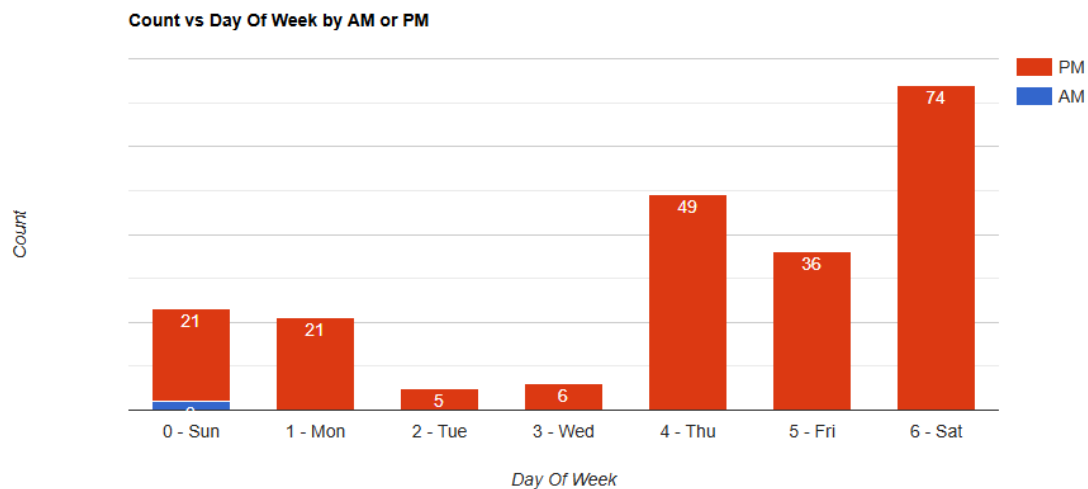
AM-PM over Week Days Heat Chart (%)

This chart illustrate the number of incidents over the weekdays against AM or PM. It demonstrates the higher risk time ranges.

AM or PM	AM	PM	Totals
Day Of Week			
0 - Sun	0.9%	9.8%	10.7%
1 - Mon		9.8%	9.8%
2 - Tue		2.3%	2.3%
3 - Wed		2.8%	2.8%
4 - Thu		22.9%	22.9%
5 - Fri		16.8%	16.8%
6 - Sat		34.6%	34.6%
Totals	0.9%	99.1%	100.0%

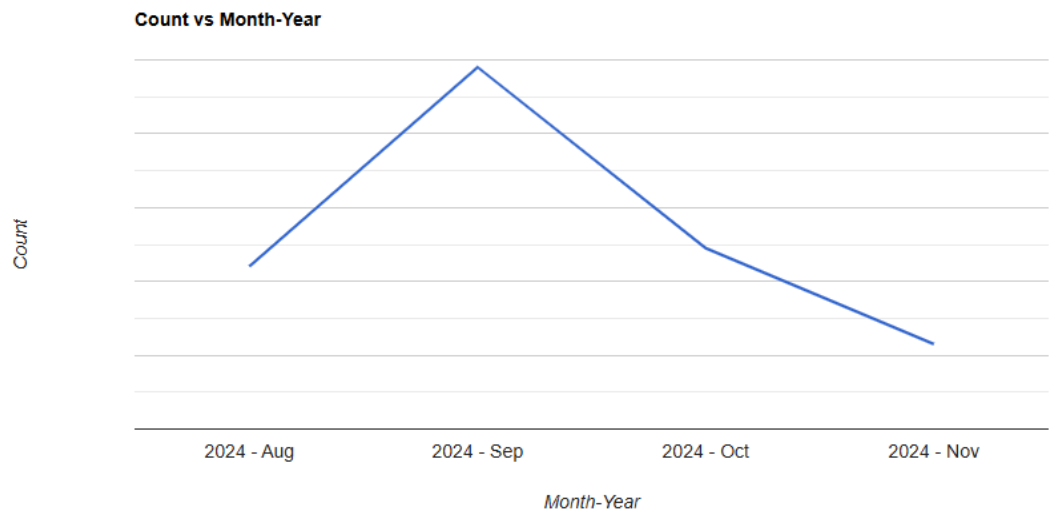
AM / PM count over Week Days

This chart illustrate the number of incidents on a week interval stacked by AM or PM.



Incident Count over Time By Month

This line chart illustrates the number of incidents over the past months.



Incident Distribution through Months Heat Map (%)

This heat map illustrates the incident distribution over months (All years included). This helps understand the high risks months.

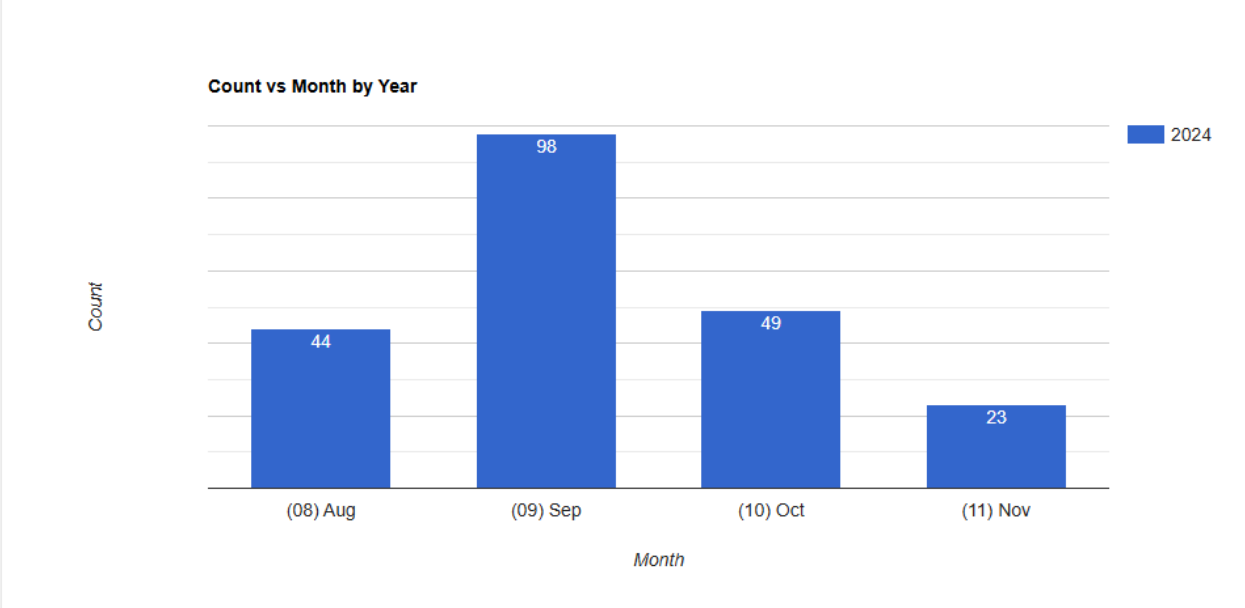
Month	(08) Aug	(09) Sep	(10) Oct	(11) Nov	Totals
Day Of Week					
0 - Sun	4.7%	3.7%	0.5%	1.9%	10.7%
1 - Mon		6.5%	2.8%	0.5%	9.8%
2 - Tue			1.9%	0.5%	2.3%
3 - Wed		2.3%	0.5%		2.8%
4 - Thu	4.7%	7.9%	7.9%	2.3%	22.9%
5 - Fri	1.4%	9.8%	3.7%	1.9%	16.8%
6 - Sat	9.8%	15.4%	5.6%	3.7%	34.6%
Totals	20.6%	45.8%	22.9%	10.7%	100.0%

Comparison of Incident Count by Month

This stacked charts illustrates incident count over to the previous month. This graphically allows you to benchmark from previous years.

Comparison of Incident Count by Month

This stacked charts illustrates incident count over to the previous month. This graphically allows you to benchmark from previous years.



Incident by Location Over Months

This heat map demonstrate the number of incidents for each location by month. You can clearly see the high risk location and months.

Month	(08) Aug	(09) Sep	(10) Oct	(11) Nov	Totals
Incident Location					
[N/A]	44	98	49	23	214
Totals	44	98	49	23	214