



CCTV IN 2023

1,169 operator sessions

During 2023 the team of CCTV operators have completed 1,169 different duties, that averages 97 shifts a month covering day, evening and overnight shifts.

4,700 hours worked

We began recording the number of hours committed each year by staff within CCTV in 2018 and the above total is our highest amount since then, our dedicated team of volunteers provided 70% of this total.

334 RTV's received

We have reviewed 334 Requests To View during 2023, with reasons including Robbery, Sexual Assault, Burglary, Theft, Rape and Criminal Damage, 231 of them were taken as evidence showing that 69% concluded with a positive outcome.

1,848 log book entries.

Operators keep a daily record of events and activities that take place whilst they are on duty. These can be reacting to information passed from our partners or from proactively observing the cameras.

Sources of log entries in 2023

Entries	Source	Arrests
724	Observed by CCTV	35
727	ShopWatch/PubWatch	26
358	Wiltshire Police	39

* Please note that statistics displayed are gathered from information recorded by staff at Salisbury CityWatch and have no connection to data from any other organisations.

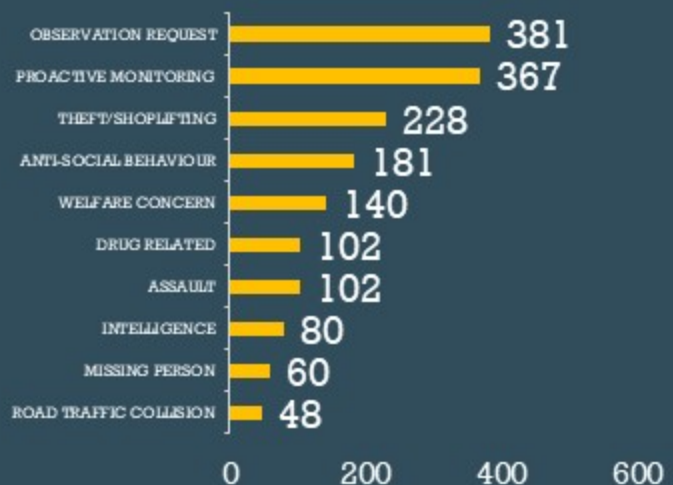
HOURS WORKED PER YEAR 2020-2023



TOP 5 RTV REASONS IN 2023



TOP 10 LOG BOOK ENTRIES IN 2023.



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SALISBURY CCTV'S 2023 IN NUMBERS

28 different CCTV Operators covered **1,169** visits to the control room providing **4,700** hours of coverage which is the equivalent to **196** full days.

With a high of **447** (July) and a low of **341** (August) the average hours worked per month last year was **392**.

We received **334** viewing requests in 2023, **231** of those were used as evidence, a positive success rate of **69%**. Since 2019 we have had **1740** requests with **1147** being seized with an overall rate of **66%**.

In relation to categories of viewing requests the top 3 crimes were Assault (**79**), Theft (**71**) and Criminal Damage (**43**) which accounted for **58%** of our total amount received. Since 2019 those 3 offences have topped our viewing requests each year in exactly the same order.

We made **1848** entries in our log books relating to the things we observe, this was an average of **154** per month over the year and whether observed by us or after being made aware by our partners we played a part, alongside the police in **100** arrests in 2023.

Our dedicated and selfless volunteers made up **70%** of the **4700** hours last year with one in particular contributing over **806** hours.

