

SALISBURY CITY COUNCIL

Report

Subject : Refurbished Public Toilets - Charging for use
Committee : Services Committee
Date : 2 December 2019
Author : Annie Child, City Clerk

1. Report Summary:

1.1. This report introduces a proposal to introduce a new charge for use for Public Toilets which have been refurbished.

2. Background:

2.1. At the meeting of this Committee on 14 Oct 2019, the Committee received a report from the City Clerk concerning the progress of the public toilet refurbishments, and it was resolved that: *The Committee instruct officers to provide a full report concerning the charging for the use of public toilets to this committee on 2 Dec 2019.*

3. Existing Charges & Toilets:

- 3.1. SCC currently charges 20p of the use of the Central Car Park and Market Place Toilet. These toilets are manned.
- 3.2. SCC's other public toilets are free to use.
- 3.3. Details of SCC toilets are shown on our website – [here](#).
- 3.4. Toilets in the cemeteries are closed. The toilets in Culver Street Car Park are closed due to repeated vandalism and misuse.

4. Toilet Refurbishment Programme:

- 4.1. Annexes A – F give further details of the information considered by the Environmental Working Group (ENWG) during 2018 and 2019.
- 4.2. The ENWG having considered the cost of running the public toilets across the city and the cost of the refurbishment programme agreed that a charge would be levied on for the use of refurbished toilets to offset these costs. The ENWG reflected upon the results to the survey (shown at Annex C and E) which indicated that people were prepared to pay for improved facilities.
- 4.3. The charge agreed by ENWG was 50p per visit and this is their recommendation.

5. Coach Park Public Toilets:

- 5.1. The 'old' Coach Park Toilets were free of charge to use. The refurbished toilet have been completed and are currently free of charge to use pending this committee's decision.

6. Recommendation:

It is recommended that the Committee:

6.1. Note the recommendation from ENWG and agree that 50p per visit is charged for the use of all refurbished public toilets.

7. Wards Affected: All

8. Background Papers:

8.1. Annex A – Public Toilet Footfall Survey – *Doc 76297*

8.2. Annex B – Public Toilet Refurbishment Project Plan- as noted by Services Committee on 14 Oct 2019 - *Doc 70501*

8.3. Annex C – Online Survey - SCC Public Toilet Provision - *Doc 68994*

8.4. Annex D – Public Toilet Refurbishment Programme – Report to ENWG Dec 2018 - *Doc 68981*

8.5. Annex E – Town Centre Survey - SCC – Public Toilet - *Doc 68982*

8.6. Annex F – Public Toilet Strategic Review - *Doc 67598*

9. Implications:

9.1. Financial:

9.1.1. Budget allocated to Public Toilets in 2019/2021

Repairs and Maintenance	£35,000
Electricity	£9,000
Water and Sewerage	£21,000
Cleaning Costs (including costs of attendants)	£160,000
Good and Materials	£6,000
Incomes from charging at Market Place and Central Car Park	£23,000
Net cost	£208,000

9.2. Legal:

9.2.1. The provision and maintenance of public toilets in public places is at the discretion of the local authorities who have a power, under section 87 of the Public Health Act 1936 (PHA 1936) to provide public conveniences, but no duty to do so.

9.2.2. Under section 87(3) (c) of PHA 1936 local authorities are allowed to charge for use of public conveniences.

9.3. **Personnel:** Nil in relation to this report

9.4. **Environmental Impact:** New facilities have reduced water use cisterns.

9.5. **Equalities Impact Statement:** Nil in relation to this report