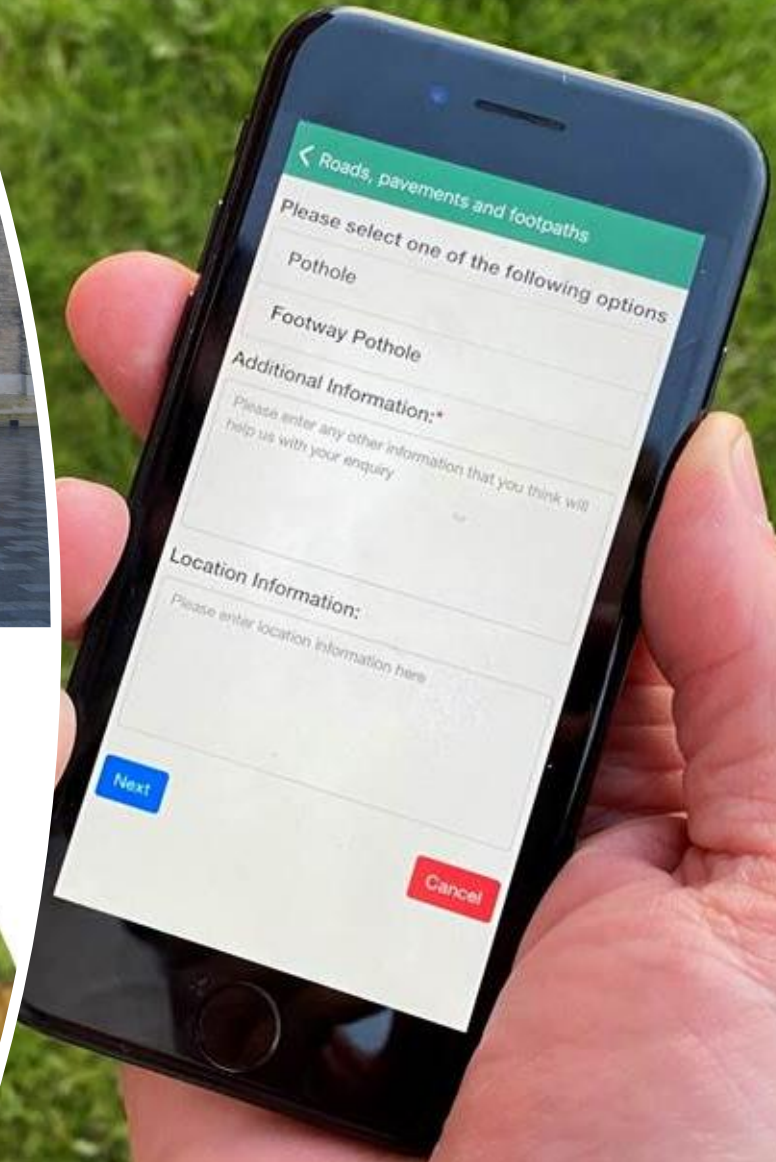


# SALISBURY CITY COUNCIL



Environmental Services Team – October 2024

# Environmental Services Streetscene





# Environmental Services CCTV

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# Environmental Services Crematorium & Cemeteries

- The cremation figures from April 2024 – September 2024 total 580 compared to 502 across the same period in 2023/24. The increased level of services is due to more direct cremations coming through the crematorium.
- Upgrade to Crematorium Roof delivered on budget
- The Crematorium & Grounds continues to receive excellent feedback from funeral directors and mourners as do the team.
- Thanks to the Crematorium team and Guildhall team for making funeral services work seamlessly at the Guildhall in August & September



# Environmental Services Estates

- Churchill Gardens Resurfacing Works Underway with 60 trees to be planted either side of the paths. Works on target to be concluded by the start of December.
- 382 trees in total to be planted this year:
  - Additional planting 219
  - Urban tree challenge 100
  - Replacement 48
  - Memorial trees 15
- Avenue Cemetery - Two paths will be re-surfaced with tarmac at the Avenue Cemetery, this will be funded by S106 money specifically assigned for this site.
- LED lights installed at the Information Centre



# Environmental Services Estates

- A new tarmac entrance is being installed at Pinewood Way play area which will join onto the newly laid path which runs through the green space.
- Coach park toilets are now open following the landscape works for the River Park.
- The Grounds team are in the final stages of completing the 4<sup>th</sup> and last mow of the season.
- The team are also currently cutting long grass areas across the parish.
- Sports pitches have been marked and prepped for the football and rugby



# Streetscene Statistics

June to August 2024



SALISBURY  
CITY COUNCIL



- Since June 2024, Streetscene have gained two new operatives, and one new supervisor, bringing the team up to 20.
- Since August, we have gained a weed ripping attachment on one of our road sweepers, to aid with the clearance of weeds off our streets.
- Since 1<sup>st</sup> April 2024, we have responded to 137 reports of fly tipping, as well as assisting Wiltshire Council to combat this environmental crime.
- Since 1<sup>st</sup> June, Streetscene have responded to 25 incidents of dog fouling.
- Since 1<sup>st</sup> June, Streetscene have removed 146 unauthorised bags of waste off our streets.
- Since 1<sup>st</sup> June, Streetscene our roving team have weeded 48 streets and barrow team have weeded the city centre.
- Since July, we have cleared 22 incidents of vomiting off our streets.
- Since June we have responded within an hour, to 4 incidents of smashed bus shelters and have assisted Salisbury Reds with the clearance.
- Our team are tackling graffiti in the city on a daily basis.
- Since June, 47% of all Streetscene related and reports of weeds received by our officers have come in through the [My Wilts App](#).
- Since 1<sup>st</sup> June along with our teams' daily rounds, Streetscene have responded to 140 Streetscene related reports, out of 158.

## Breakdown of how the reports are received June - August 2024



■ Reports received via My Wilts App  
■ Reports received not through the MyWilts App

## Yearly Breakdown of how the reports are received 2024



■ Reports received via My Wilts App  
■ Reports received not through the MyWilts App

[Streetscene@salisburycitycouncil.gov.uk](mailto:Streetscene@salisburycitycouncil.gov.uk)

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# Streetscene Statistics

June to August 2024

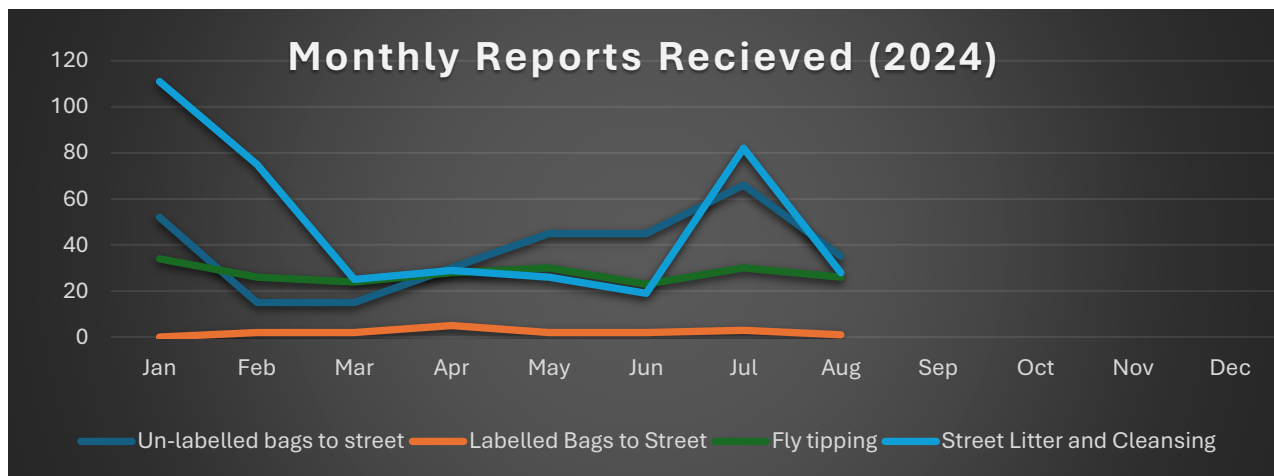
SALISBURY  
CITY COUNCIL



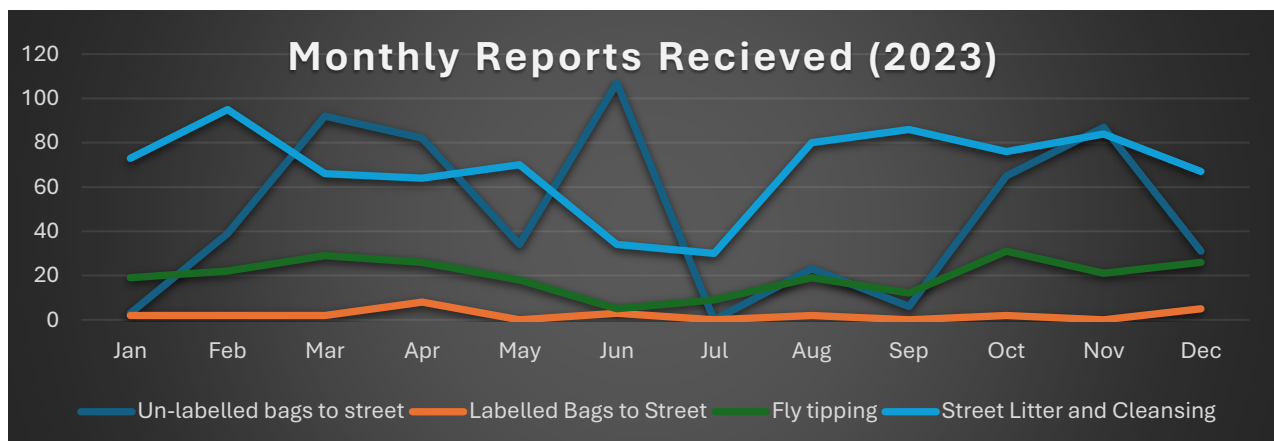
The graphs shown below detail the number of monthly reports received by our Streetscene Officers over the past year, either by the My Wilts App, through reports from staff or by residents through email and phone calls.

Key:

-  Unlabelled bags mean any fly tipped bag of domestic waste dumped on the street without a authorised a white household waste label provided by Wiltshire Council
-  Labelled bags mean they contain a Wiltshire Council white household waste label, but have missed collection and the resident hasn't arranged a rescheduled collection
-  Fly tipping – reports of the illegal act of dumping rubbish in a place where it is not permitted.
-  Street litter and Cleansing – covers reports of litter on the streets, dog foul, broken glass, human waste, vomiting, overflowing bins, trolleys left on the streets, flyposting, graffiti, obscene graffiti, dead animals, issues with play areas, issues with highways and pavements, vandalism or broken street furniture.



Compared to:



[Streetscene@salisburycitycouncil.gov.uk](mailto:Streetscene@salisburycitycouncil.gov.uk)

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05/04/24		S25 reported theft by shoplifting to CCTV. Tim was able to track the offenders and vehicle and inform the police. The suspects were stopped and dealt with by the police.	Suspects stopped by police and detained.
01/08/24	Martin	The new deployable camera in QE Gardens was used on 01/08/24 @ 0830/0900 to track a shoplifter from Boots.	Evidence for the police.
15/08/24	Tim	<p>Superdrug security raised the alarm about a group stealing from them in OGM this afternoon. I was able to trace them to Poundland and from there to Noir (hairdressers on New Canal). Sierra 49 and 9 maintained a watch from outside the premises whilst I contacted QJ. Got a good response and officers arrived promptly, goods were recovered.</p> <p>Disappointing that Superdrug did not want to pursue a prosecution but an excellent response from Sierras and Police.</p> <p>Shortly afterwards a group of youngsters were stopped from stealing from TK Max. Spotted them running up Butcher Row and was able to alert Sierras that they were running into New Canal. Security star cornered them in an alley by Blacks and I was able to report on to a Police Officer still in the area after dealing with the incident above. He then took over the situation.</p> <p>Sierra 25 did some great work locating a 10 year old who had become detached from the running group above.</p>	
29/08/24	PSCO Jack Hammond	CCTV captured vital evidence to secure a section 59 notice to a car caught driving ASB at the top of Culver St car park. Without the CCTV evidence this action would not have taken place.	

03/09/24	Tim	<p>S1 (M/S) located a group of shoplifters and followed the group in the OGM and informed CCTV as the group were going to exit onto the High St. The group entered New Look. CCTV advised the store via the radio and the group were intercepted by security and goods stolen recovered.</p>	Stolen goods recovered.
05/09/24	Tim	<p>Sierra 6 radioed that a male had been deterred from stealing and was exiting onto New Canal, I was able to pick him up as a result of the excellent description provided by S6.</p> <p>I tracked him to Sierra 45 and radioed them, they were unable to get to the male in time before he left the store, about 30 seconds from entering to leaving.</p> <p>I was then able to track him into the alley between Blacks and the Odeon. I made S49 aware of the situation and he immediately responded and found the male in the alley. Goods to the value of £100 were recovered and returned to Blacks.</p> <p>Subsequently with help from Steve we were able to track the male to a location in Fisherton Street and informed S49 for future reference.</p>	Stolen goods recovered.



**APRIL 2024**

**18** different operators.

During April this year **18** members of the team manned the control room, **15** of those were trained volunteers providing their own time to ensure public safety.

**348** hours committed.

Whether the operators are working solo or as a pair the above number shows how dedicated they are in their objective to safeguard our city throughout the year.

**59%** of RTV's seized.

This month we received **27** Requests To View footage and **16** of those ended with a positive result and were copied to be used as evidence by our partners.

**217** log book entries.

Operators keep a daily record of events and activities that take place whilst they are on duty. These can be reacting to information passed from our partners or from proactively observing the cameras.

**Sources of log entries.**

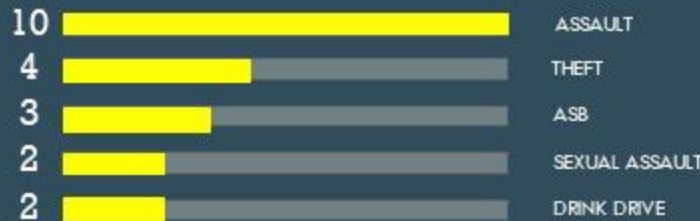
Entries	Source	Arrests
<b>95</b>	Observed by CCTV	<b>1</b>
<b>80</b>	ShopWatch/PubWatch	<b>2</b>
<b>33</b>	Wiltshire Police	<b>2</b>

\* Please note that statistics displayed are gathered from information recorded by staff at Salisbury CityWatch and have no connection to data from any other organisations.

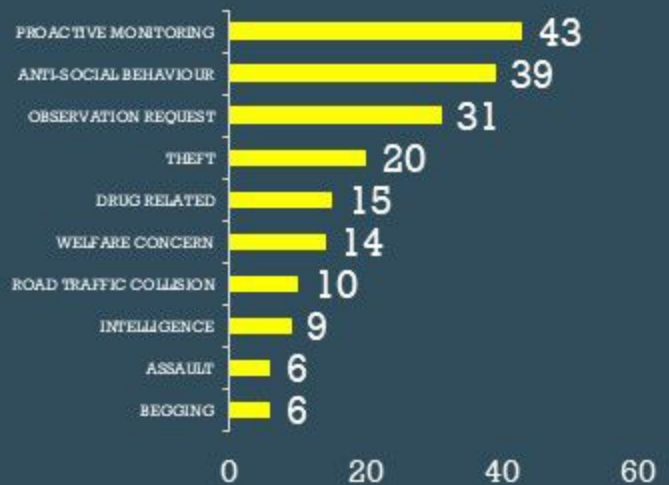
**HOURS WORKED IN APRIL**



**TOP 5 RTV REASONS IN APRIL**



**TOP 10 LOG BOOK ENTRIES IN APRIL**



[cctv@salisburycitycouncil.gov.uk](mailto:cctv@salisburycitycouncil.gov.uk)



01722 329963



## MAY 2024

### 18 different operators.

During May this year **18** members of the team manned the control room, **18** of those were trained volunteers providing their own time to ensure public safety.

### 389 hours committed.

Whether the operators are working solo or as a pair the above number shows how dedicated they are in their objective to safeguard our city throughout the year.

### 80% of RTV's seized.

This month we received **30** Requests To View footage and **24** of those ended with a positive result and were copied to be used as evidence by our partners.

### 216 log book entries.

Operators keep a daily record of events and activities that take place whilst they are on duty. These can be reacting to information passed from our partners or from proactively observing the cameras.

#### Sources of log entries.

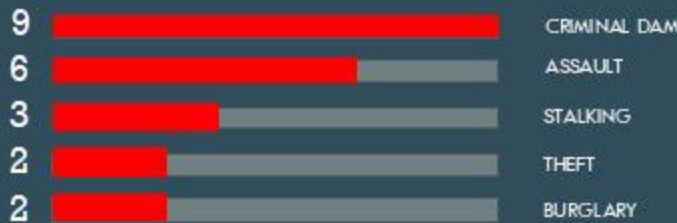
Entries	Source	Arrests
86	Observed by CCTV	3
77	ShopWatch/PubWatch	3
47	Wiltshire Police	3

\* Please note that statistics displayed are gathered from information recorded by staff at Salisbury CityWatch and have no connection to data from any other organisations.

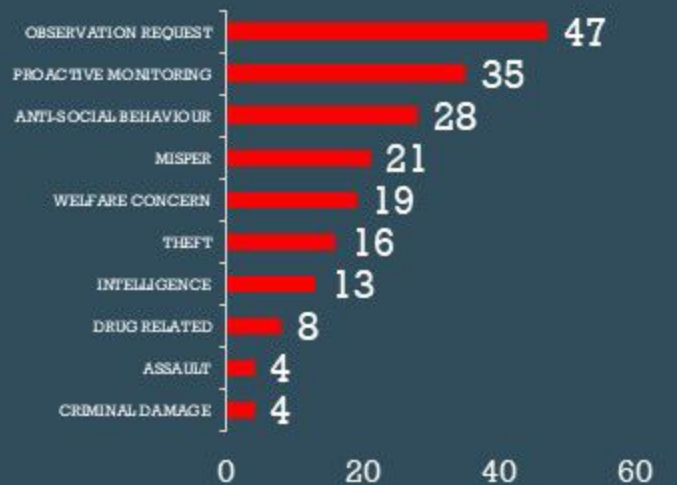
#### HOURS WORKED IN MAY



#### TOP 5 RTV REASONS IN MAY



#### TOP 10 LOG BOOK ENTRIES IN MAY



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## JUNE 2024

### 16 different operators.

During June this year **16** members of the team manned the control room, **13** of those were trained volunteers providing their own time to ensure public safety.

### 409 hours committed.

Whether the operators are working solo or as a pair the above number shows how dedicated they are in their objective to safeguard our city throughout the year.

### 68% of RTV's seized.

This month we received **31** Requests To View footage and **21** of those ended with a positive result and were copied to be used as evidence by our partners.

### 192 log book entries.

Operators keep a daily record of events and activities that take place whilst they are on duty. These can be reacting to information passed from our partners or from proactively observing the cameras.

#### Sources of log entries.

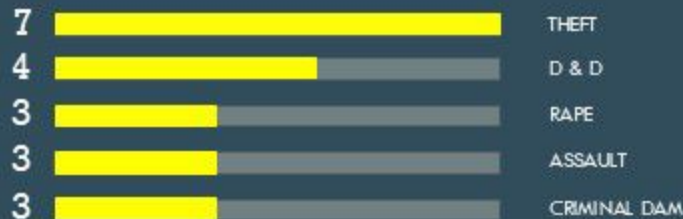
Entries	Source	Arrests
72	Observed by CCTV	7
65	ShopWatch/PubWatch	5
47	Wiltshire Police	8

\* Please note that statistics displayed are gathered from information recorded by staff at Salisbury CityWatch and have no connection to data from any other organisations.

#### HOURS WORKED IN JUNE



#### TOP 5 RTV REASONS IN JUNE



#### TOP 10 LOG BOOK ENTRIES IN JUNE



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# VENTURE SECURITY MANAGEMENT

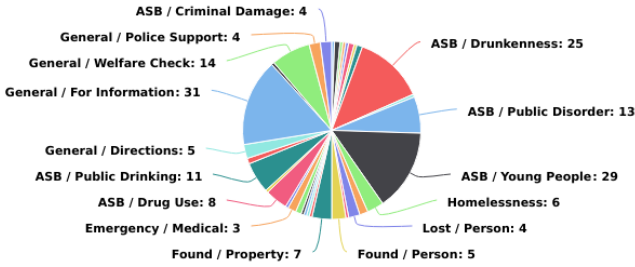
ASB Hotspot Patrols - Salisbury Incident Analysis  
01-07-2024 - 18-09-2024

# Multi-dimension Overview

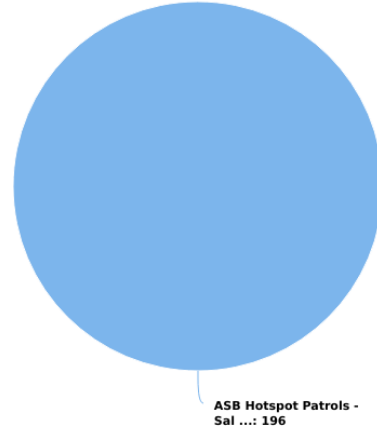
01-07-2024 - 18-09-2024



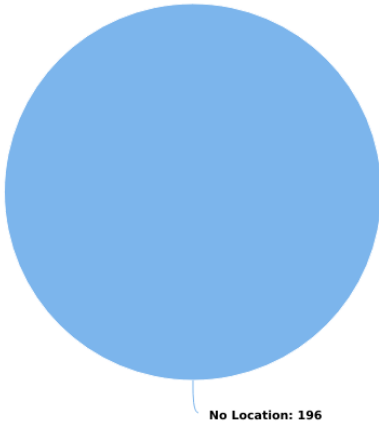
## Incident Category



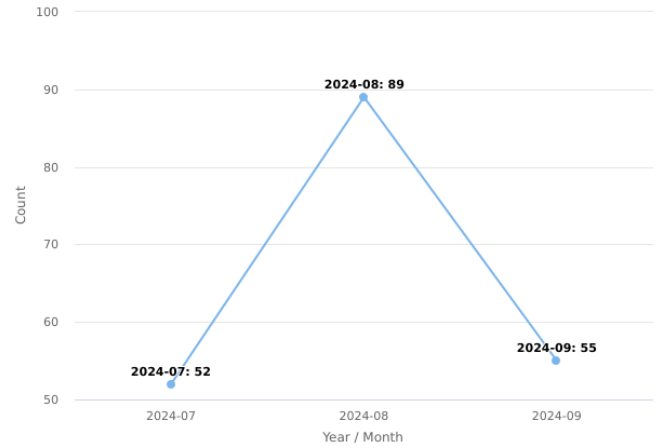
## Account



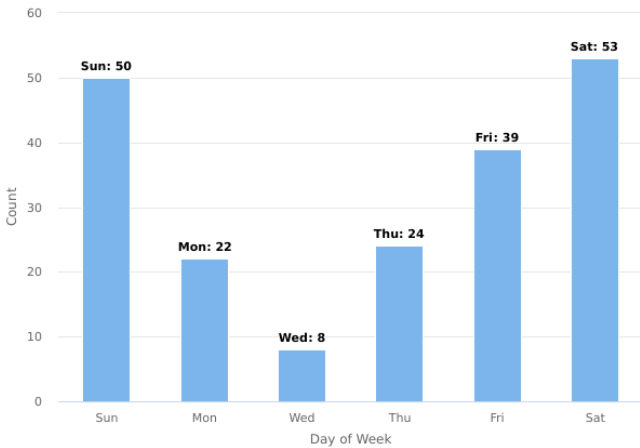
## On-Premise Site Location



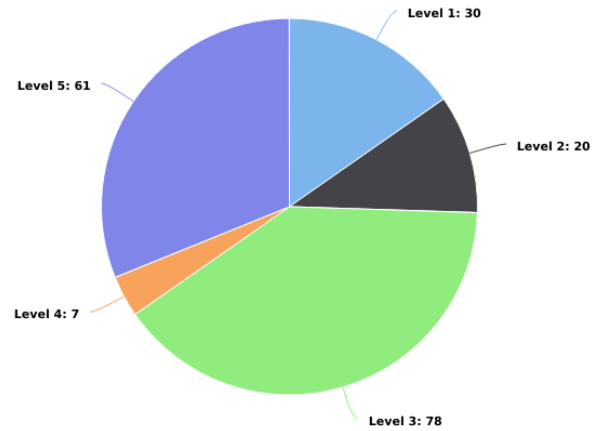
## Year / Month



## Day of Week



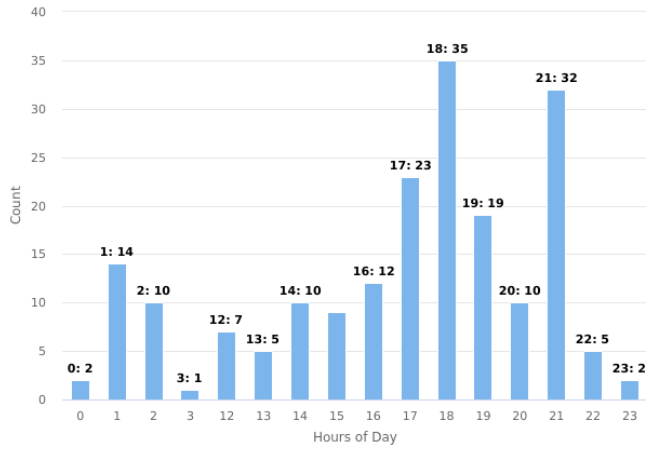
## Incident Severity Level (1-5)



# Multi-dimension Overview

01-07-2024 - 18-09-2024

## Hours of Day





# Incident Category by Day of Week

01-07-2024 - 18-09-2024



Incident Category	Sun	Mon	Wed	Thu	Fri	Sat	Total
Hazards / Safety						1	1
Theft / Arrest	1			1			2
Theft / Other		1					1
Assault / Common	1						1
Assault / Sexual					1		1
Assault / Bodily Harm	2						2
Assault / Weapons	1						1
ASB / Threats				2			2
ASB / Drunkenness	10	2		2	9	2	25
ASB / Suspicious Person					1		1
ASB / Public Disorder	6		2	2	1	2	13
ASB / Young People	4	2	2	4	5	12	29
Homelessness		1		1	3	1	6
ASB / Other	1	2					3
Lost / Person	1				3		4
Lost / Property						1	1
Found / Person	1	1		2	1		5
Found / Property	1				2	4	7
Found / Weapons					1		1
Found / Suspicious Package				1			1
Accident / Vehicle - Personal Injury	1						1
General / Complaint					1		1
General / Other	2						2
Emergency / Medical	2	1					3
ASB / Underage Drinking		1					1
ASB / Drug Use		1		1	4	2	8
ASB / Littering	1						1
ASB / Public Drinking	1	1	1	1	2	5	11
Found / Drugs Paraphernalia		1				1	2
General / Directions		1	1		1	2	5
General / For Information	5	4	1	4	2	15	31
General / Intelligence						1	1
General / Welfare Check	5	2	1	2	1	3	14
General / Police Support	2				1	1	4
ASB / Criminal Damage	2	1		1			4
<b>Total</b>	<b>50</b>	<b>22</b>	<b>8</b>	<b>24</b>	<b>39</b>	<b>53</b>	<b>196</b>

# Incident Category by Month

01-07-2024 - 18-09-2024



Incident Category	Jul	Aug	Sep	Total
Hazards / Safety		1		1
Theft / Arrest		2		2
Theft / Other			1	1
Assault / Common		1		1
Assault / Sexual		1		1
Assault / Bodily Harm	2			2
Assault / Weapons	1			1
ASB / Threats		2		2
ASB / Drunkenness	9	12	4	25
ASB / Suspicious Person			1	1
ASB / Public Disorder	6	5	2	13
ASB / Young People	10	14	5	29
Homelessness	3	2	1	6
ASB / Other	2		1	3
Lost / Person	1	2	1	4
Lost / Property		1		1
Found / Person	1	3	1	5
Found / Property	1	2	4	7
Found / Weapons			1	1
Found / Suspicious Package		1		1
Accident / Vehicle - Personal Injury			1	1
General / Complaint	1			1
General / Other	2			2
Emergency / Medical	1	1	1	3
ASB / Underage Drinking	1			1
ASB / Drug Use	4	4		8
ASB / Littering		1		1
ASB / Public Drinking	1	7	3	11
Found / Drugs Paraphernalia		2		2
General / Directions		1	4	5
General / For Information	1	19	11	31
General / Intelligence			1	1
General / Welfare Check	2	3	9	14
General / Police Support	2	1	1	4
ASB / Criminal Damage	1	1	2	4
<b>Total</b>	<b>52</b>	<b>89</b>	<b>55</b>	<b>196</b>

# Incident Location by Day of Week

01-07-2024 - 18-09-2024



On-Premise Site Location	Sun	Mon	Wed	Thu	Fri	Sat	Total
No Location	50	22	8	24	39	53	196
Total	50	22	8	24	39	53	196

# Incident Location by Month

01-07-2024 - 18-09-2024



On-Premise Site Location	Jul	Aug	Sep	Total
No Location	52	89	55	196
Total	52	89	55	196