

## Highways Improvement Request Form

### Issue Details

<b>Location of Issue:</b>	Fairfield Road, Salisbury
<b>Community Area:</b>	Salisbury
<b>Parish or Town Council:</b>	Salisbury City Council
<b>Nature of Issue:</b>	
<p>Residents of Fairfield Road contacted me in January 2025 regarding the faded white lines on the pavement in Fairfield Road. The lines are on the pavement to indicate where cars may be parked up to on the pavement, in order that the road is made passable to vehicles as it is quite narrow, and also to ensure that the pavements are clear enough for pedestrians to pass safely.</p> <p>The white lines have faded so much in some areas, and have been in poor condition for so long, that residents are no longer sure where and how to park. Some are parking only in the road as they are of the understanding that they can't park on the pavements, others are parking too close to the fence lines of properties, which means that those using mobility aids such as wheelchairs or pushing prams/buggies, cannot get through. One resident who is registered both deaf and blind is regularly forced into the road because the pavement is blocked. When cars are parked on both sides of the road there is not enough room for emergency vehicles, delivery vans or the special needs minibus which needs to collect a young person with Down Syndrome for school every day.</p> <p>When I first raised the concern it was given to Wiltshire Council Parking to deal with as it was considered a parking issue. They assured me that an engineer would inspect the lines and if it was deemed necessary, then the lines would be repainted between April/October due to weather conditions. Since then, I have contacted parking services three times, to be assured of the same thing each time. Last week, following a long telephone call, I was told that as there was only one engineer and they needed to prioritise their work, it would likely be that the inspection would not be carried out until next year! I then received an email from Wiltshire Council Parking, stating that they now feel that it is a Highways issue and suggesting I report it to them.</p>	
<b>How long has it been an issue?</b>	The problem is reported to have been getting increasingly worse over several years.
<b>What would you like done to resolve this issue?</b>	
<p>White lines to be replaced asap and signage put in place to make it clear what the white lines on the pavement are for.</p> <p>The white lines on the pavement in Fairfield Road are in such a poor state of repair that they are not visible at all in some areas. This means that both residents and visitors are not being able to use them as a guide to park safely. Disabled residents are being negatively impacted upon regularly, which is causing safety issues, stress and anxiety.</p>	



Have you been in touch with your local Wiltshire Councillor?

Yes